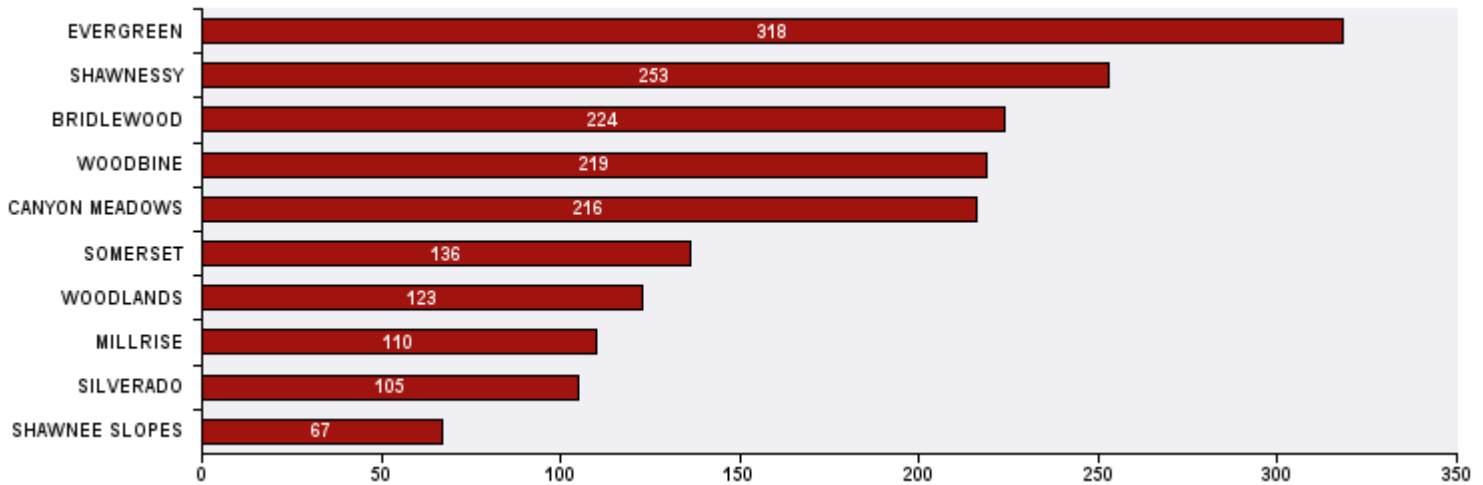




### Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	148	7.6%
WRS - Cart Management	96	4.9%
CBS Inspection - Electrical	75	3.8%
Roads - Snow and Ice Control	75	3.8%
Finance - ONLINE TIPP Agreement Request	68	3.5%
CBS Inspection - Furnace Replacement	55	2.8%
CBS Inspection - Residential Improvement Project - RIP	55	2.8%
Roads - Pothole Maintenance	46	2.4%
WRS - Recycling - Blue Cart	45	2.3%
WRS - Waste - Residential	44	2.3%
WRS - Compost - Green Cart	42	2.2%
Bylaw - Snow and Ice on Sidewalk	37	1.9%
CBS Inspection - Heating & Ventilation	37	1.9%
Finance - TIPP Agreement Request	35	1.8%
Parks - Tree Concern - WAM	33	1.7%
WATS - Catch Basin Concerns	32	1.6%
CBS Inspection - Plumbing	28	1.4%
Roads - Dead Animal Pick-Up	28	1.4%
WATS - Sewage Back-up	28	1.4%
WRS - New Service - Carts	28	1.4%
<b>Total Top 20 SR Types</b>	<b>1,035</b>	<b>53.1%</b>
<b>Total Other SRs</b>	<b>915</b>	<b>46.9%</b>
<b>Total SRs for Ward</b>	<b>1,950</b>	<b>100.0%</b>