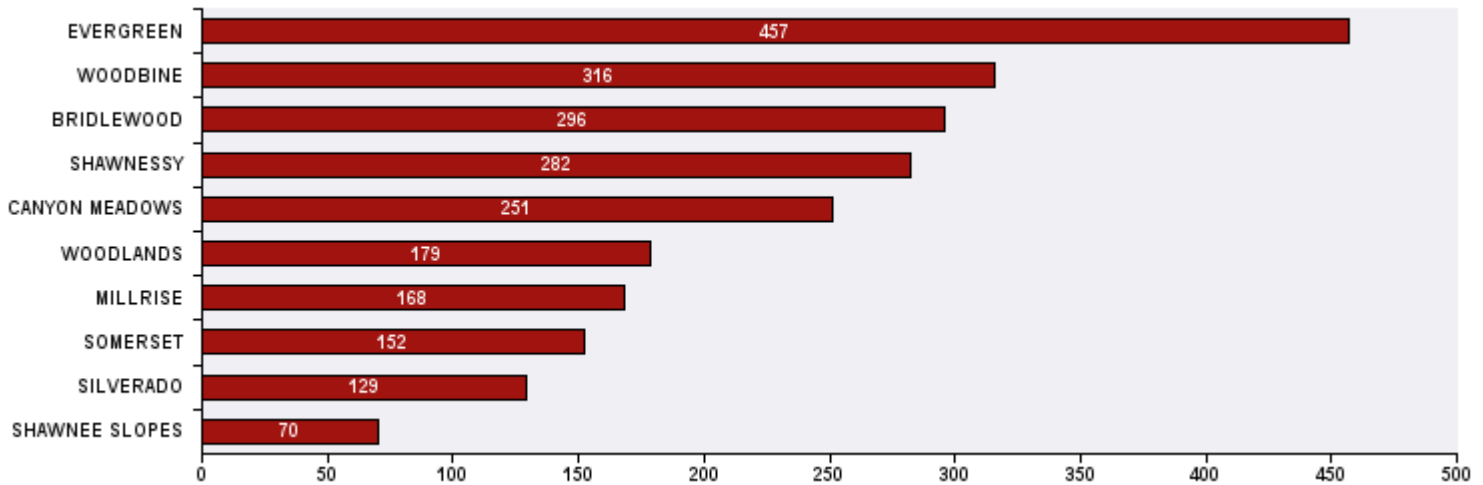




Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	787	32.6%
Bylaw - Snow and Ice on Sidewalk	217	9.0%
Finance - Property Tax Account Inquiry	108	4.5%
Finance - ONLINE TIPP Agreement Request	94	3.9%
WRS - Cart Management	83	3.4%
WRS - Recycling - Blue Cart	62	2.6%
Parks - Snow and Ice Concerns - WAM	58	2.4%
WRS - Waste - Residential	53	2.2%
CBS Inspection - Electrical	51	2.1%
CBS Inspection - Residential Improvement Project - RIP	42	1.7%
Finance - TIPP Agreement Request	41	1.7%
CBS Inspection - Furnace Replacement	39	1.6%
WRS - Compost - Green Cart	37	1.5%
311 Contact Us	27	1.1%
WATS - Sewage Back-up	27	1.1%
Bylaw - Material on Public Property	25	1.0%
CBS Inspection - Heating & Ventilation	19	0.8%
Roads - Signs - Missing - Damaged	19	0.8%
Roads - Traffic or Pedestrian Light Repair	19	0.8%
WRS - New Service - Carts	19	0.8%
Total Top 20 SR Types	1,827	75.7%
Total Other SRs	588	24.3%
Total SRs for Ward	2,415	100.0%