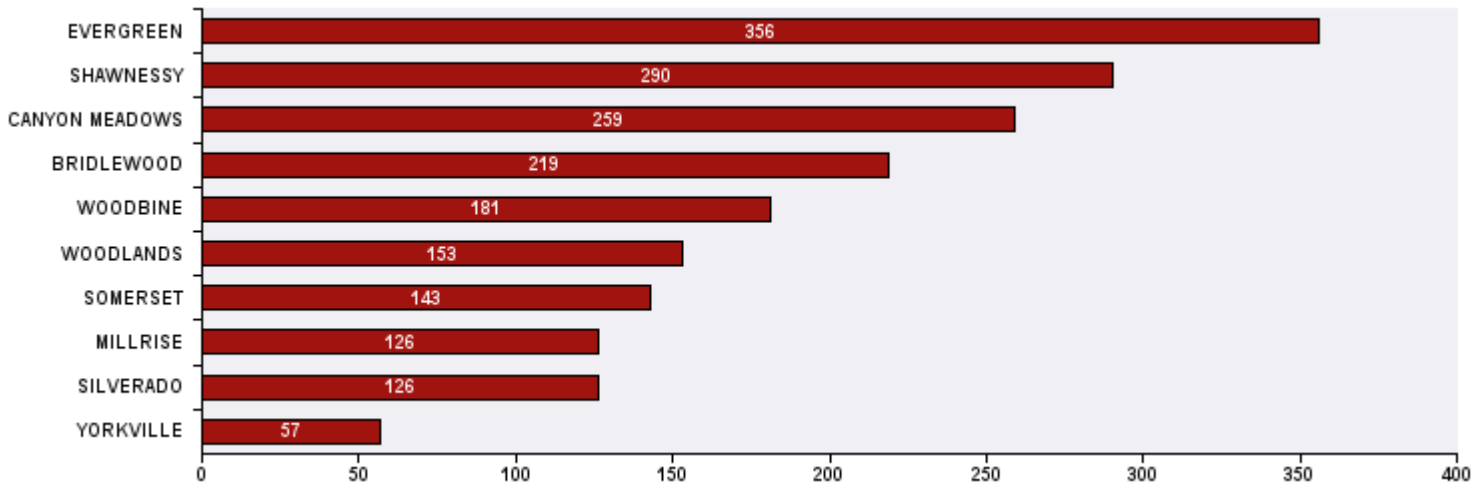


Top 10 Communities in Ward 13 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Bylaw - Snow and Ice on Sidewalk | 317 | 16.0% |
| Roads - Streetlight Maintenance | 112 | 5.7% |
| Roads - Snow and Ice Control | 108 | 5.5% |
| Finance - Property Tax Account Inquiry | 102 | 5.2% |
| WATS - Catch Basin Concerns | 90 | 4.5% |
| WRS - Cart Management | 90 | 4.5% |
| Roads - Pothole Maintenance | 84 | 4.2% |
| Corporate - Graffiti Concerns | 48 | 2.4% |
| Finance - ONLINE TIPP Agreement Request | 47 | 2.4% |
| WRS - Waste - Residential | 41 | 2.1% |
| CBS Inspection - Furnace Replacement | 39 | 2.0% |
| CBS Inspection - Electrical | 38 | 1.9% |
| Roads - Traffic or Pedestrian Light Repair | 38 | 1.9% |
| CBS Inspection - Residential Improvement Project - RIP | 37 | 1.9% |
| Finance - TIPP Agreement Request | 34 | 1.7% |
| WRS - Compost - Green Cart | 29 | 1.5% |
| CT - Employee Conduct | 28 | 1.4% |
| Parks - Snow and Ice Concerns - WAM | 28 | 1.4% |
| CBS Inspection - Plumbing | 27 | 1.4% |
| WRS - New Service - Carts | 25 | 1.3% |
| WRS - Recycling - Blue Cart | 25 | 1.3% |
| Total Top 20 SR Types | 1,387 | 70.1% |
| Total Other SRs | 593 | 29.9% |
| Total SRs for Ward | 1,980 | 100.0% |