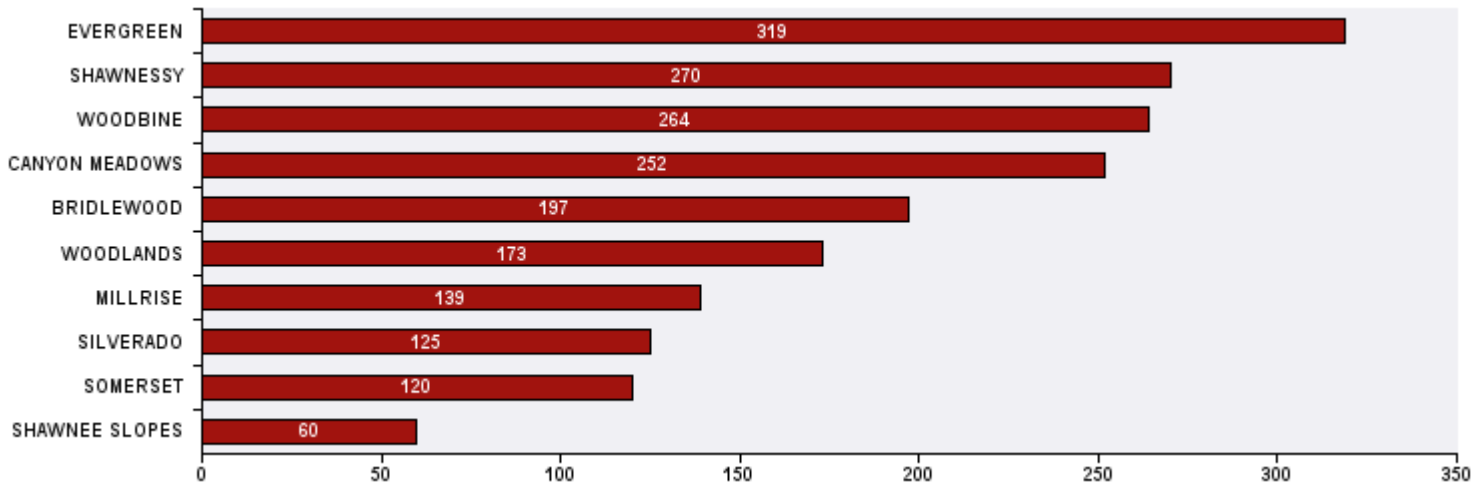




Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	357	17.6%
Bylaw - Snow and Ice on Sidewalk	209	10.3%
Finance - Property Tax Account Inquiry	141	6.9%
Finance - ONLINE TIPP Agreement Request	109	5.4%
WRS - Cart Management	86	4.2%
Parks - Snow and Ice Concerns - WAM	61	3.0%
Finance - TIPP Agreement Request	54	2.7%
WRS - Waste - Residential	51	2.5%
CBS Inspection - Electrical	49	2.4%
CBS Inspection - Residential Improvement Project - RIP	41	2.0%
WRS - Recycling - Blue Cart	33	1.6%
CBS Inspection - Furnace Replacement	31	1.5%
CBS Inspection - Heating & Ventilation	30	1.5%
WRS - Compost - Green Cart	27	1.3%
CBS Inspection - Gas	25	1.2%
WRS - New Service - Carts	23	1.1%
311 Contact Us	21	1.0%
AS - Animal at Large	20	1.0%
CBS Inspection - Plumbing	20	1.0%
CT - Bus Route or Bus Schedule	18	0.9%
Total Top 20 SR Types	1,406	69.2%
Total Other SRs	626	30.8%
Total SRs for Ward	2,032	100.0%