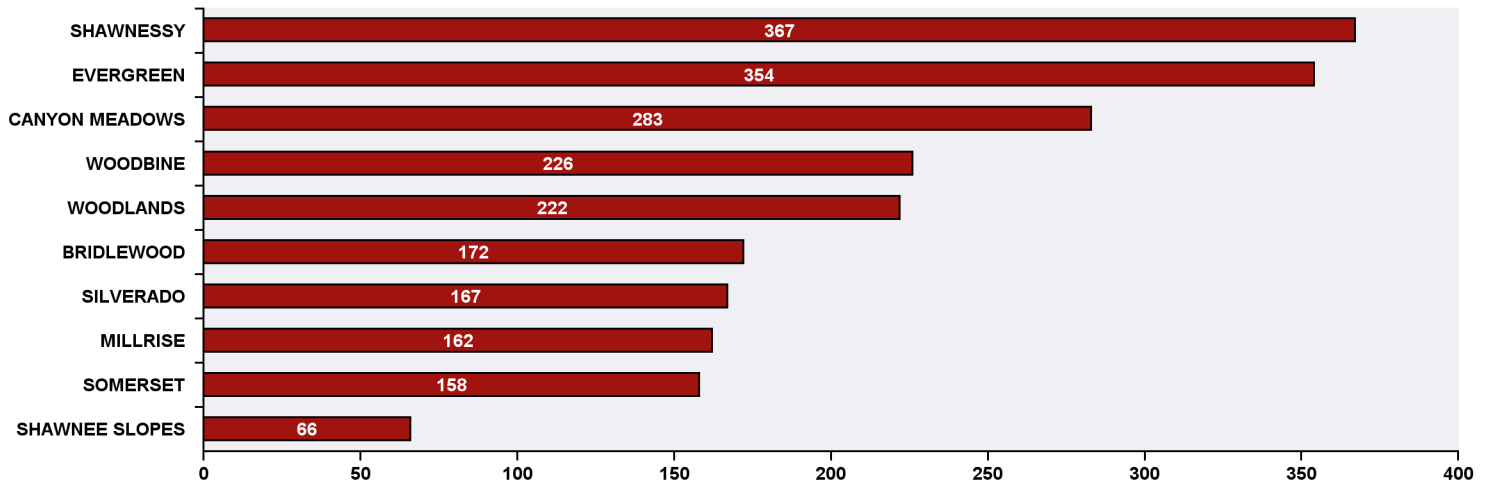


## Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Long Grass - Weeds Infraction	116	5.1%
Finance - Property Tax Account Inquiry	115	5.1%
Parks - Tree Concern - WAM	102	4.5%
WRS - Cart Management	96	4.2%
CBS Inspection - Electrical	86	3.8%
Finance - ONLINE TIPP Agreement Request	69	3.0%
WRS - Waste - Residential	59	2.6%
Finance - TIPP Agreement Request	50	2.2%
Roads - Dead Animal Pick-Up	48	2.1%
Roads - Roadway Maintenance	43	1.9%
WRS - Compost - Green Cart	43	1.9%
Parks - Mowing Request - WAM	42	1.9%
Roads - Boulevard Maintenance	38	1.7%
CBS Inspection - Furnace Replacement	37	1.6%
WRS - Recycling - Blue Cart	37	1.6%
CBS Inspection - Residential Improvement Project - RIP	33	1.5%
Roads - Backlane Maintenance	32	1.4%
Roads - Pothole Maintenance	32	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	30	1.3%
CT - Employee Conduct	29	1.3%
<b>Total Top 20 SR Types</b>	<b>1,137</b>	<b>50.1%</b>
<b>Total Other SRs</b>	<b>1,133</b>	<b>49.9%</b>
<b>Total SRs for Ward</b>	<b>2,270</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.