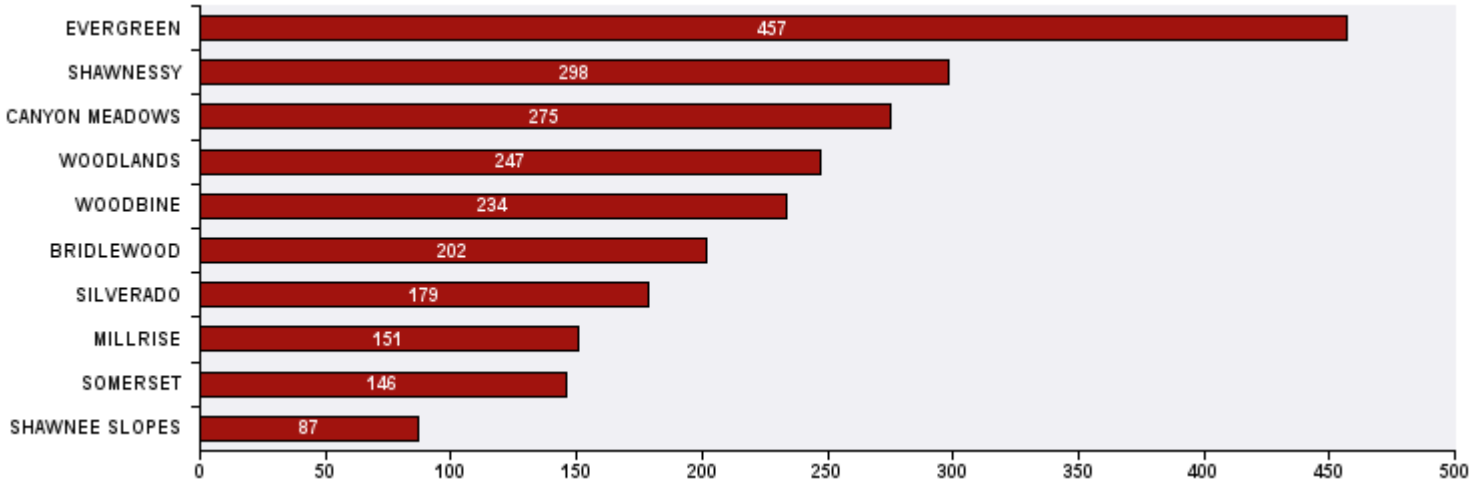


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	139	5.6%
Roads - Pothole Maintenance	130	5.3%
WRS - Cart Management	107	4.3%
Parks - Tree Concern - WAM	106	4.3%
Bylaw - Long Grass - Weeds Infraction	96	3.9%
Finance - ONLINE TIPP Agreement Request	94	3.8%
WRS - Waste - Residential	78	3.2%
Roads - Sidewalk - Curb and Gutter Repair	64	2.6%
CBS Inspection - Electrical	63	2.6%
Roads - Roadway Maintenance	62	2.5%
Finance - TIPP Agreement Request	56	2.3%
311 Contact Us	55	2.2%
CBS Inspection - Residential Improvement Project - RIP	55	2.2%
WRS - Compost - Green Cart	55	2.2%
Corporate - Graffiti Concerns	42	1.7%
WRS - Recycling - Blue Cart	39	1.6%
WRS - New Service - Carts	38	1.5%
Bylaw - Noise Concerns	37	1.5%
Roads - Boulevard Maintenance	35	1.4%
Bylaw - Material on Public Property	34	1.4%
Total Top 20 SR Types	1,385	56.2%
Total Other SRs	1,081	43.8%
Total SRs for Ward	2,466	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.