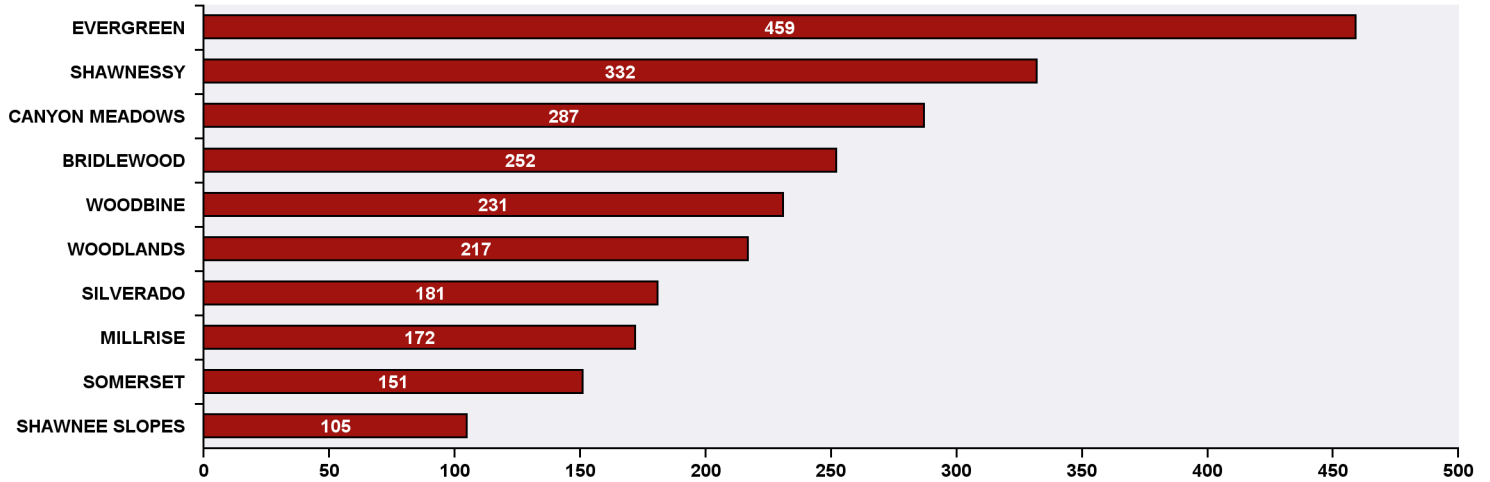


## Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	271	10.8%
Finance - ONLINE TIPP Agreement Request	190	7.6%
Bylaw - Long Grass - Weeds Infraction	152	6.1%
Finance - TIPP Agreement Request	122	4.9%
Parks - Mowing Request - WAM	99	4.0%
WRS - Cart Management	80	3.2%
Parks - Tree Concern - WAM	74	3.0%
CBS Inspection - Electrical	61	2.4%
WRS - Waste - Residential	48	1.9%
311 Contact Us	46	1.8%
WRS - Compost - Green Cart	40	1.6%
Roads - Pothole Maintenance	39	1.6%
WRS - Recycling - Blue Cart	36	1.4%
AS - Lost and Found Animal	35	1.4%
CBS Inspection - Residential Improvement Project - RIP	35	1.4%
Roads - Backlane Maintenance	35	1.4%
CN - Subsidized Programs - Fair Entry	32	1.3%
CT - Employee Conduct	31	1.2%
Parks - Maintenance - WAM	29	1.2%
Bylaw - Material on Public Property	28	1.1%
Development Compliance - Vehicle Infractions	28	1.1%
Roads - Roadway Maintenance	28	1.1%
<b>Total Top 20 SR Types</b>	<b>1,539</b>	<b>61.4%</b>
<b>Total Other SRs</b>	<b>966</b>	<b>38.6%</b>
<b>Total SRs for Ward</b>	<b>2,505</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.