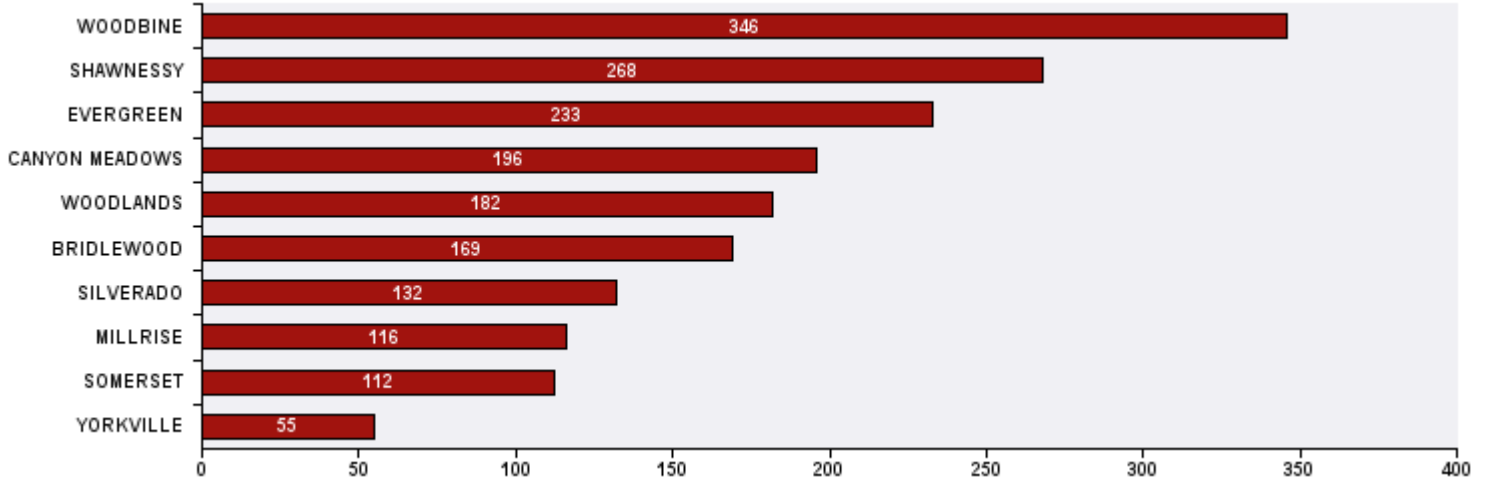


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Tree - Shrub Infraction	165	8.6%
WATS - Catch Basin Concerns	154	8.1%
Finance - Property Tax Account Inquiry	146	7.6%
Bylaw - Snow and Ice on Sidewalk	118	6.2%
Roads - Pothole Maintenance	105	5.5%
Roads - Snow and Ice Control	87	4.6%
Roads - Streetlight Maintenance	70	3.7%
Finance - ONLINE TIPP Agreement Request	63	3.3%
WRS - Cart Management	55	2.9%
WRS - Waste - Residential	51	2.7%
CBS Inspection - Electrical	45	2.4%
CBS Inspection - Residential Improvement Project - RIP	29	1.5%
Bylaw - Material on Public Property	27	1.4%
Finance - TIPP Agreement Request	26	1.4%
CBS Inspection - Furnace Replacement	25	1.3%
CBS Inspection - Gas	24	1.3%
WRS - New Service - Carts	23	1.2%
Roads - Roadway Maintenance	22	1.2%
Parks - Snow and Ice Concerns - WAM	21	1.1%
WRS - Recycling - Blue Cart	21	1.1%
Total Top 20 SR Types	1,277	66.8%
Total Other SRs	634	33.2%
Total SRs for Ward	1,911	100.0%