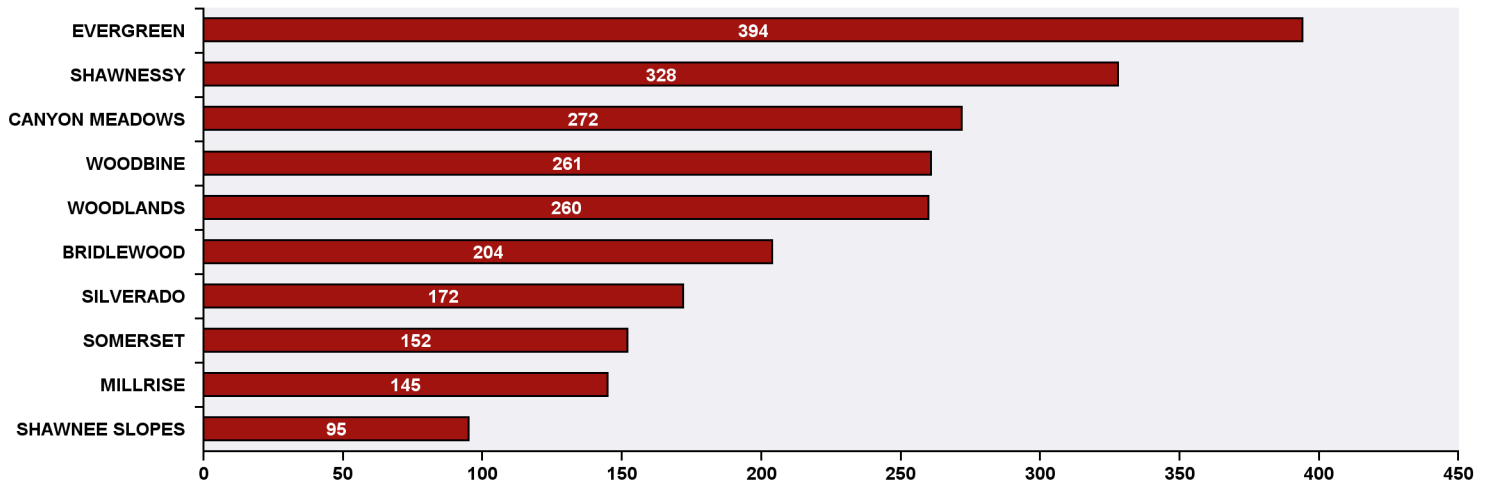


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	264	10.7%
Finance - ONLINE TIPP Agreement Request	118	4.8%
WRS - Cart Management	113	4.6%
Finance - Property Tax Account Inquiry	96	3.9%
CBS Inspection - Electrical	69	2.8%
Parks - Tree Concern - WAM	64	2.6%
WRS - Compost - Green Cart	53	2.1%
WRS - Waste - Residential	53	2.1%
Finance - TIPP Agreement Request	51	2.1%
WRS - New Service - Carts	50	2.0%
WRS - Recycling - Blue Cart	49	2.0%
Roads - Pothole Maintenance	43	1.7%
CBS Inspection - Residential Improvement Project - RIP	41	1.7%
Roads - Roadway Maintenance	41	1.7%
Roads - Streetlight Maintenance	41	1.7%
Bylaw - Long Grass - Weeds Infraction	40	1.6%
CN - Subsidized Programs - Fair Entry	33	1.3%
CBS Inspection - Commercial or Multi-Family	31	1.3%
Roads - Sidewalk - Curb and Gutter Repair	31	1.3%
CBS Inspection - Heating & Ventilation	29	1.2%
Parks - Wildlife Sightings	29	1.2%
TI - Southwest & West Ring Road Connections Inquiry	29	1.2%
Total Top 20 SR Types	1,368	55.4%
Total Other SRs	1,100	44.6%
Total SRs for Ward	2,468	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.