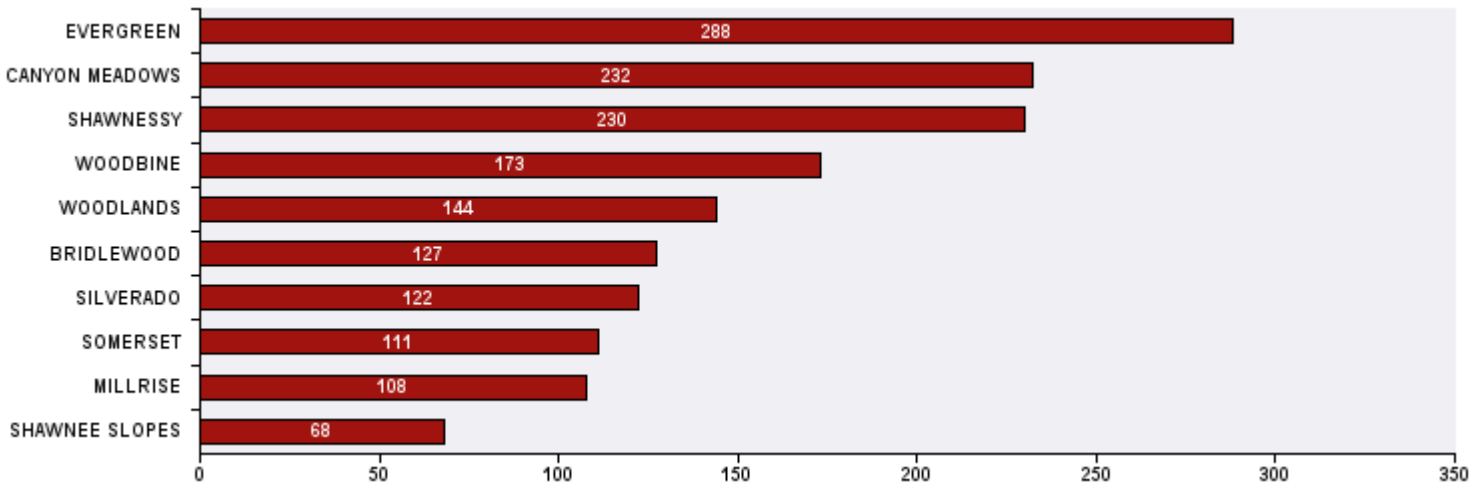


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	139	8.1%
Roads - Snow and Ice Control	135	7.9%
Finance - Property Tax Account Inquiry	86	5.0%
WRS - Cart Management	60	3.5%
Finance - ONLINE TIPP Agreement Request	51	3.0%
WRS - Waste - Residential	51	3.0%
CBS Inspection - Electrical	49	2.9%
Parks - Snow and Ice Concerns - WAM	49	2.9%
Finance - TIPP Agreement Request	48	2.8%
Roads - Streetlight Maintenance	46	2.7%
CBS Inspection - Furnace Replacement	45	2.6%
WRS - Recycling - Blue Cart	40	2.3%
WRS - Compost - Green Cart	31	1.8%
WRS - New Service - Carts	30	1.8%
CBS Inspection - Residential Improvement Project - RIP	29	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	29	1.7%
CBS Inspection - Gas	28	1.6%
Corporate - Graffiti Concerns	28	1.6%
Bylaw - Material on Public Property	26	1.5%
CT - Employee Conduct	26	1.5%
Total Top 20 SR Types	1,026	60.0%
Total Other SRs	685	40.0%
Total SRs for Ward	1,711	100.0%