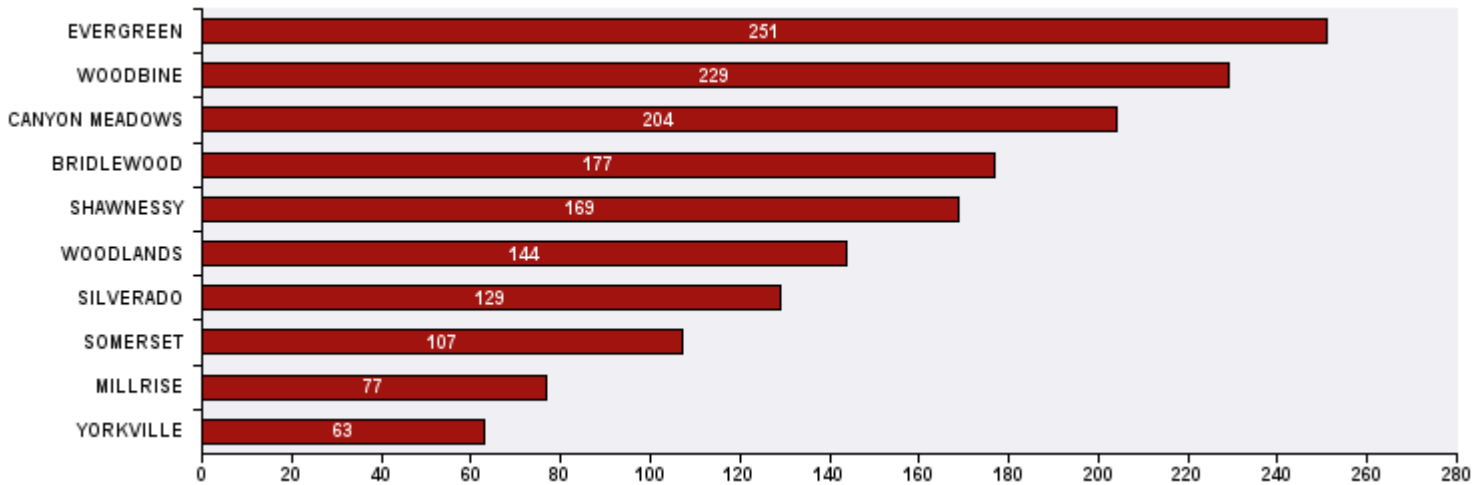


## Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	118	7.0%
Finance - ONLINE TIPP Agreement Request	94	5.5%
CBS Inspection - Electrical	71	4.2%
CBS Inspection - Furnace Replacement	65	3.8%
Finance - TIPP Agreement Request	65	3.8%
WRS - Cart Management	62	3.7%
CBS Inspection - Residential Improvement Project - RIP	56	3.3%
Bylaw - Snow and Ice on Sidewalk	55	3.2%
WRS - Waste - Residential	44	2.6%
Roads - Signs - Missing - Damaged	41	2.4%
WRS - Compost - Green Cart	38	2.2%
CBS Inspection - Plumbing	34	2.0%
Parks - Wildlife Sightings	33	1.9%
WRS - New Service - Carts	30	1.8%
311 Contact Us	29	1.7%
CBS Inspection - Heating & Ventilation	29	1.7%
CT - Employee Conduct	29	1.7%
CBS Inspection - Gas	27	1.6%
Roads - Snow and Ice Control	26	1.5%
Parks - Snow and Ice Concerns - WAM	24	1.4%
WRS - Recycling - Blue Cart	24	1.4%
<b>Total Top 20 SR Types</b>	<b>994</b>	<b>58.7%</b>
<b>Total Other SRs</b>	<b>700</b>	<b>41.3%</b>
<b>Total SRs for Ward</b>	<b>1,694</b>	<b>100.0%</b>