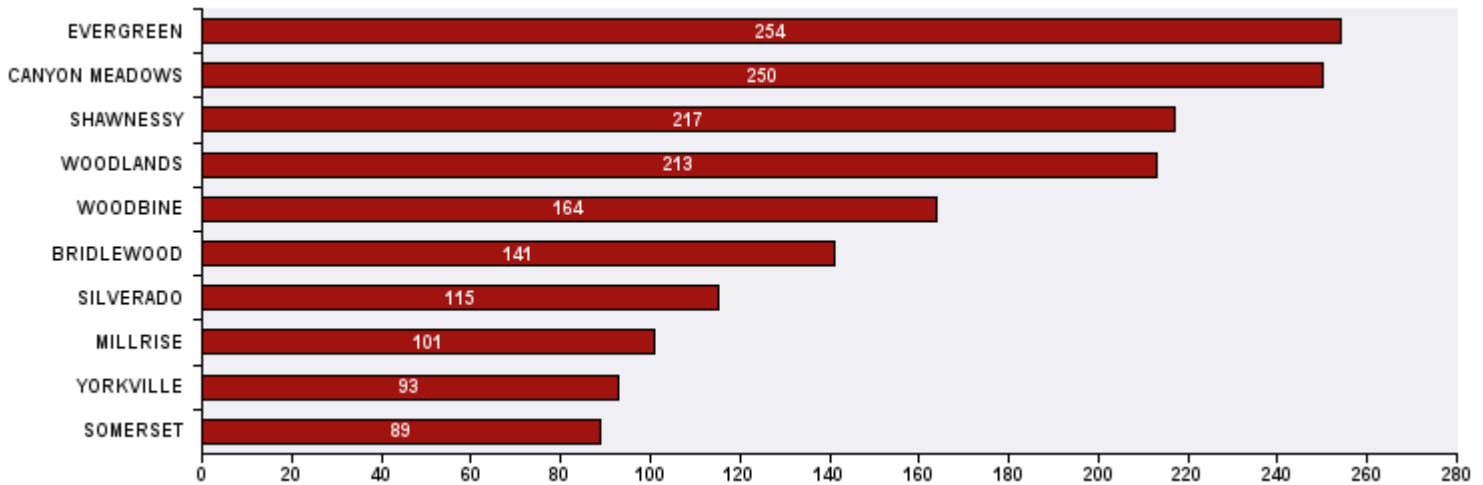


### Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	104	5.9%
Finance - Property Tax Account Inquiry	94	5.3%
Finance - ONLINE TIPP Agreement Request	65	3.7%
WRS - Waste - Residential	59	3.3%
CBS Inspection - Electrical	58	3.3%
CBS Inspection - Furnace Replacement	56	3.2%
WRS - Compost - Green Cart	56	3.2%
CT - Employee Conduct	43	2.4%
WRS - Recycling - Blue Cart	43	2.4%
CBS Inspection - Residential Improvement Project - RIP	41	2.3%
Finance - TIPP Agreement Request	36	2.0%
Roads - Dead Animal Pick-Up	36	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	33	1.9%
Roads - Streetlight Maintenance	33	1.9%
Roads - Traffic or Pedestrian Light Repair	30	1.7%
CBS Inspection - Plumbing	29	1.6%
Parks - Wildlife Sightings	29	1.6%
Roads - Traffic Signal Timing Inquiry	28	1.6%
CBS Inspection - Gas	27	1.5%
WRS - New Service - Carts	25	1.4%
<b>Total Top 20 SR Types</b>	<b>925</b>	<b>52.1%</b>
<b>Total Other SRs</b>	<b>852</b>	<b>47.9%</b>
<b>Total SRs for Ward</b>	<b>1,777</b>	<b>100.0%</b>