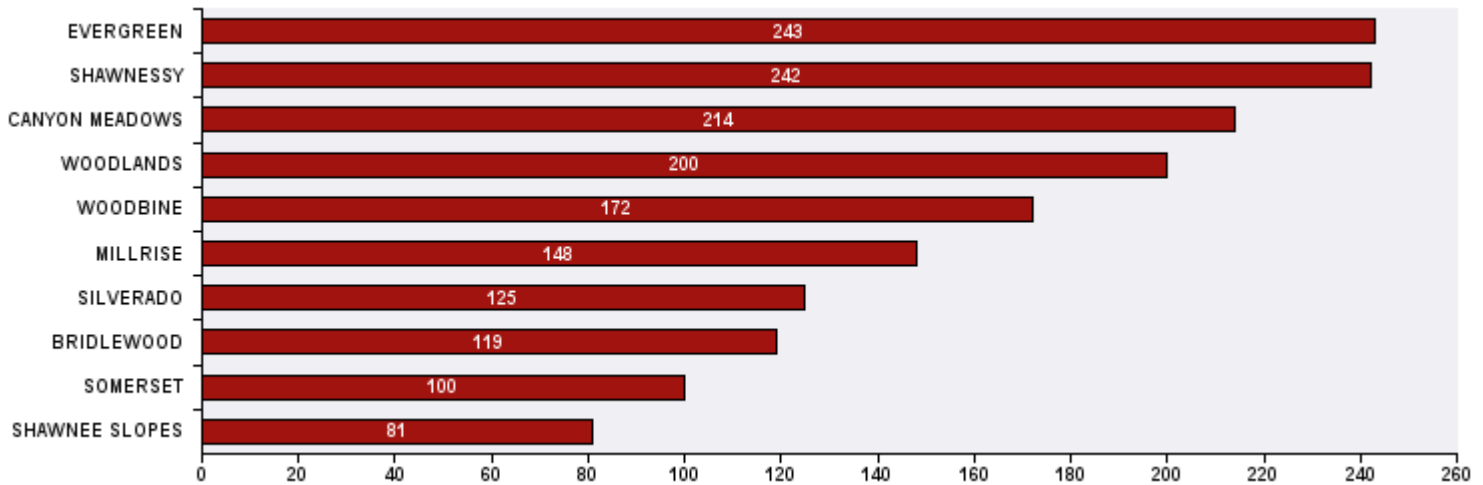


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	79	4.5%
WRS - Cart Management	70	4.0%
CBS Inspection - Electrical	65	3.7%
Finance - ONLINE TIPP Agreement Request	65	3.7%
Parks - Tree Concern - WAM	56	3.2%
Roads - Traffic Signal Timing Inquiry	45	2.6%
Roads - Dead Animal Pick-Up	43	2.4%
CBS Inspection - Residential Improvement Project - RIP	42	2.4%
CT - Employee Conduct	42	2.4%
WRS - Waste - Residential	35	2.0%
CBS Inspection - Furnace Replacement	33	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	33	1.9%
Parks - Wildlife Sightings	32	1.8%
Finance - TIPP Agreement Request	29	1.6%
WRS - Compost - Green Cart	28	1.6%
Roads - Roadway Maintenance	27	1.5%
Roads - Signs - Traffic and Roadmarking	26	1.5%
Bylaw - Material on Public Property	25	1.4%
CBS Inspection - Commercial or Multi-Family	25	1.4%
CBS - RIM - Property Research	23	1.3%
Total Top 20 SR Types	823	46.7%
Total Other SRs	939	53.3%
Total SRs for Ward	1,762	100.0%