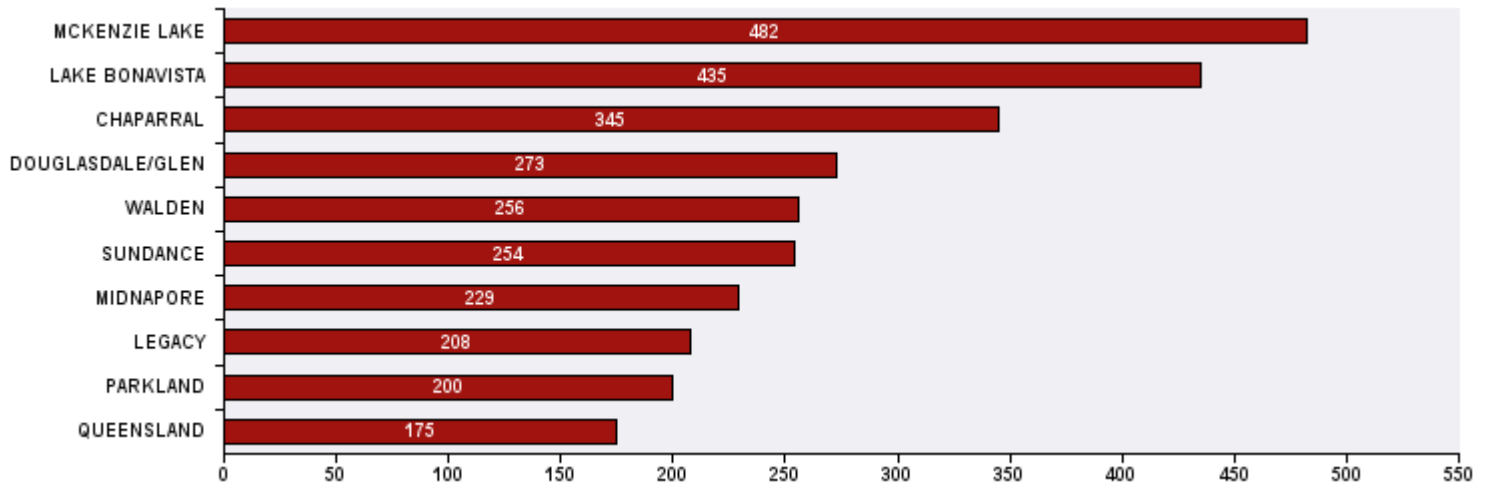


## Top 10 Communities in Ward 14 by SR Volume



| Top 20 SR Types by Volume                              | SR Count     | % of Total Ward |
|--|--------------|-----------------|
| CFD - Operation Birthdays                              | 922          | 28.0%           |
| Roads - Pothole Maintenance                            | 149          | 4.5%            |
| Finance - Property Tax Account Inquiry                 | 118          | 3.6%            |
| WRS - Compost - Green Cart                             | 105          | 3.2%            |
| WRS - Recycling - Blue Cart                            | 96           | 2.9%            |
| Roads - Street Cleaning                                | 88           | 2.7%            |
| WRS - Cart Management                                  | 84           | 2.6%            |
| WRS - Waste - Residential                              | 79           | 2.4%            |
| WATS - Service and Main Valve Issues                   | 68           | 2.1%            |
| Finance - ONLINE TIPP Agreement Request                | 61           | 1.9%            |
| Bylaw - Disturbance and Behavioural Concerns           | 60           | 1.8%            |
| Roads - Streetlight Maintenance                        | 52           | 1.6%            |
| 311 Contact Us   | 50           | 1.5%            |
| Roads - Backlane Maintenance                           | 50           | 1.5%            |
| CBS Inspection - Electrical                            | 47           | 1.4%            |
| Roads - Sidewalk - Curb and Gutter Repair              | 45           | 1.4%            |
| CBS Inspection - Residential Improvement Project - RIP | 43           | 1.3%            |
| WATS - Catch Basin Concerns                            | 43           | 1.3%            |
| Parks - Tree Concern - WAM                             | 36           | 1.1%            |
| Bylaw - Temporary Signs Infraction on City Property    | 35           | 1.1%            |
| <b>Total Top 20 SR Types</b>                           | <b>2,231</b> | <b>67.8%</b>    |
| <b>Total Other SRs</b>                                 | <b>1,059</b> | <b>32.2%</b>    |
| <b>Total SRs for Ward</b>                              | <b>3,290</b> | <b>100.0%</b>   |