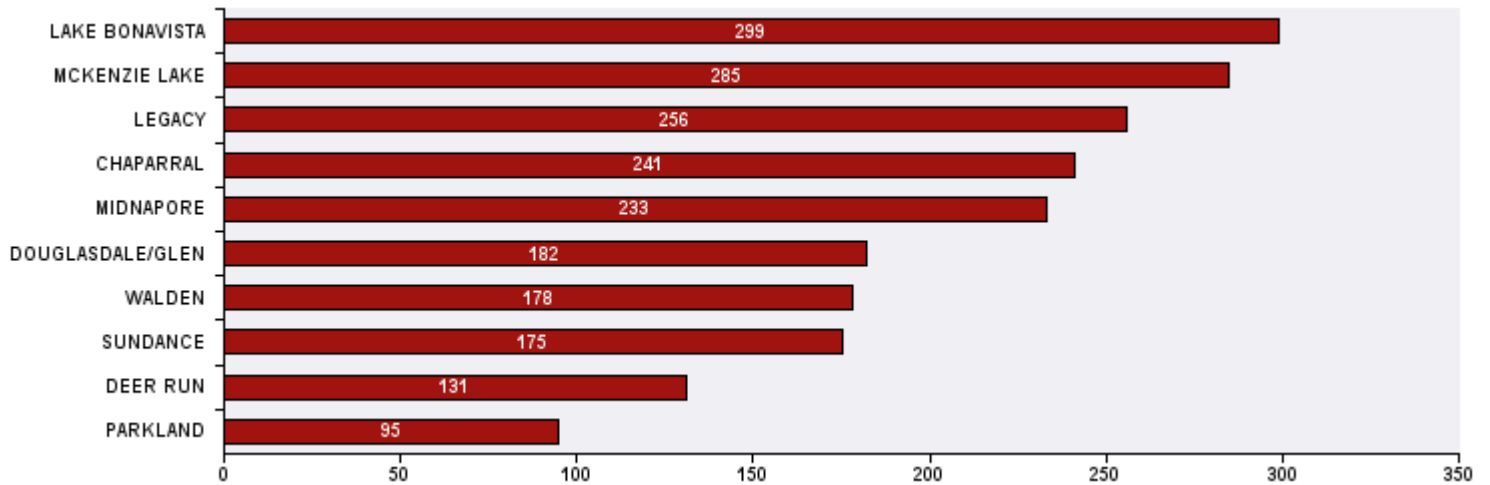


## Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	158	6.7%
Finance - ONLINE TIPP Agreement Request	122	5.2%
CBS Inspection - Electrical	121	5.2%
Roads - Snow and Ice Control	75	3.2%
Roads - Pothole Maintenance	73	3.1%
CBS Inspection - Residential Improvement Project - RIP	72	3.1%
WRS - Cart Management	67	2.9%
Roads - Sidewalk - Curb and Gutter Repair	58	2.5%
CBS Inspection - Furnace Replacement	54	2.3%
CBS Inspection - Plumbing	54	2.3%
CBS Inspection - Commercial or Multi-Family	52	2.2%
WRS - New Service - Carts	52	2.2%
CBS Inspection - Gas	49	2.1%
Parks - Tree Concern - WAM	46	2.0%
CBS - RIM - Property Research	41	1.7%
WRS - Compost - Green Cart	41	1.7%
WATS - Catch Basin Concerns	40	1.7%
Bylaw - Snow and Ice on Sidewalk	38	1.6%
WRS - Recycling - Blue Cart	38	1.6%
Finance - TIPP Agreement Request	36	1.5%
<b>Total Top 20 SR Types</b>	<b>1,287</b>	<b>54.9%</b>
<b>Total Other SRs</b>	<b>1,058</b>	<b>45.1%</b>
<b>Total SRs for Ward</b>	<b>2,345</b>	<b>100.0%</b>