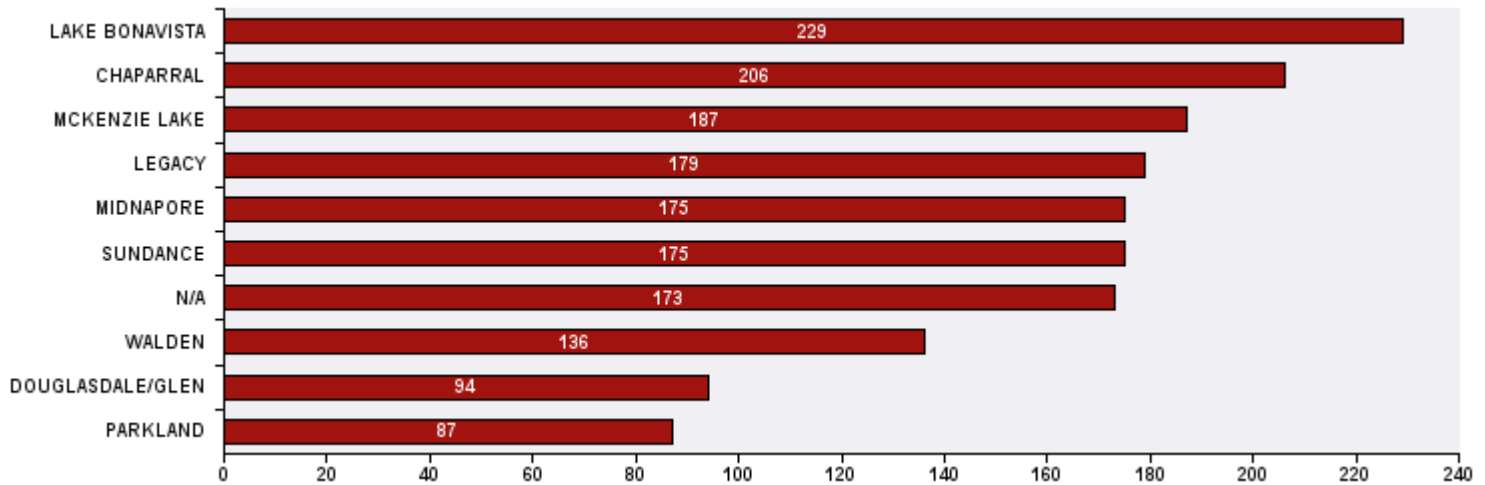


Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	226	11.6%
Bylaw - Snow and Ice on Sidewalk	145	7.4%
Finance - ONLINE TIPP Agreement Request	100	5.1%
WRS - Waste - Residential	87	4.5%
CBS Inspection - Furnace Replacement	76	3.9%
Finance - Property Tax Account Inquiry	76	3.9%
WRS - Cart Management	67	3.4%
Roads - Pothole Maintenance	59	3.0%
WRS - Recycling - Blue Cart	57	2.9%
WRS - Compost - Green Cart	54	2.8%
CBS Inspection - Electrical	51	2.6%
CBS Inspection - Residential Improvement Project - RIP	47	2.4%
Roads - Streetlight Maintenance	46	2.4%
Finance - TIPP Agreement Request	45	2.3%
AS - Pick Up Stray	35	1.8%
WRS - New Service - Carts	34	1.7%
Parks - Snow and Ice Concerns - WAM	33	1.7%
CBS Inspection - Gas	31	1.6%
Bylaw - Material on Public Property	25	1.3%
WATS - Sewage Back-up	24	1.2%
Total Top 20 SR Types	1,318	67.5%
Total Other SRs	635	32.5%
Total SRs for Ward	1,953	100.0%