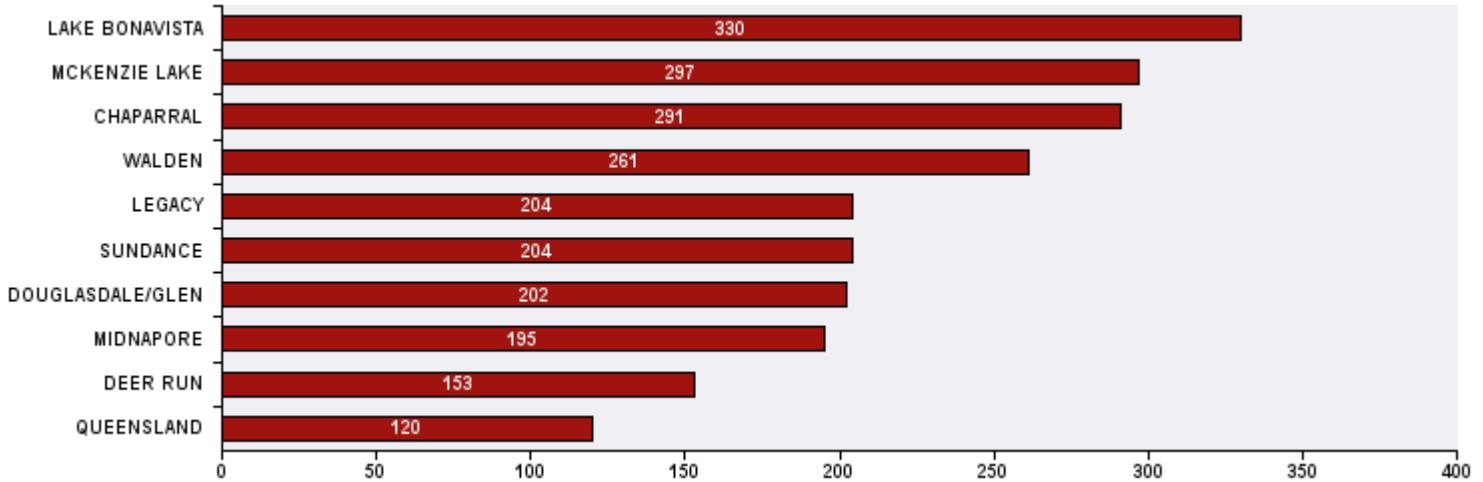


Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	636	24.2%
Bylaw - Snow and Ice on Sidewalk	253	9.6%
Finance - ONLINE TIPP Agreement Request	145	5.5%
Finance - Property Tax Account Inquiry	103	3.9%
WRS - Recycling - Blue Cart	74	2.8%
WRS - Cart Management	69	2.6%
WRS - Waste - Residential	69	2.6%
CBS Inspection - Electrical	68	2.6%
CBS Inspection - Residential Improvement Project - RIP	60	2.3%
Finance - TIPP Agreement Request	58	2.2%
Bylaw - Material on Public Property	55	2.1%
Parks - Snow and Ice Concerns - WAM	54	2.1%
CBS Inspection - Furnace Replacement	53	2.0%
WRS - New Service - Carts	49	1.9%
WRS - Compost - Green Cart	48	1.8%
CT - Snow and Ice Control	38	1.4%
CBS Inspection - Gas	32	1.2%
CBS Inspection - Cancellation or Reschedule	30	1.1%
Corporate - Graffiti Concerns	26	1.0%
CBS Inspection - Plumbing	25	0.9%
Total Top 20 SR Types	1,945	73.9%
Total Other SRs	688	26.1%
Total SRs for Ward	2,633	100.0%