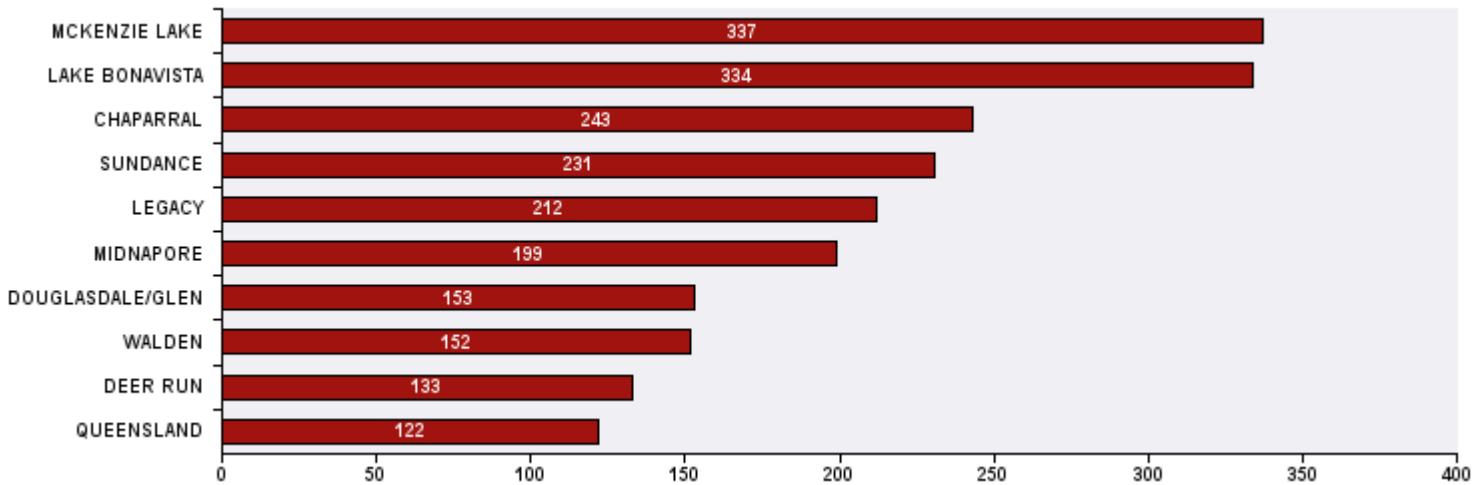




## Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	394	16.6%
Roads - Snow and Ice Control	148	6.2%
WATS - Catch Basin Concerns	126	5.3%
Roads - Streetlight Maintenance	109	4.6%
Roads - Pothole Maintenance	94	3.9%
Finance - Property Tax Account Inquiry	83	3.5%
Finance - ONLINE TIPP Agreement Request	78	3.3%
CBS Inspection - Electrical	65	2.7%
WRS - Cart Management	63	2.6%
Parks - Snow and Ice Concerns - WAM	46	1.9%
CBS Inspection - Residential Improvement Project - RIP	45	1.9%
CBS Inspection - Furnace Replacement	44	1.8%
WRS - Recycling - Blue Cart	43	1.8%
Corporate - Graffiti Concerns	42	1.8%
Roads - Sidewalk - Curb and Gutter Repair	39	1.6%
WRS - Waste - Residential	39	1.6%
WRS - New Service - Carts	33	1.4%
Bylaw - Material on Public Property	32	1.3%
Finance - TIPP Agreement Request	32	1.3%
CBS Inspection - Plumbing	31	1.3%
<b>Total Top 20 SR Types</b>	<b>1,586</b>	<b>66.6%</b>
<b>Total Other SRs</b>	<b>794</b>	<b>33.4%</b>
<b>Total SRs for Ward</b>	<b>2,380</b>	<b>100.0%</b>