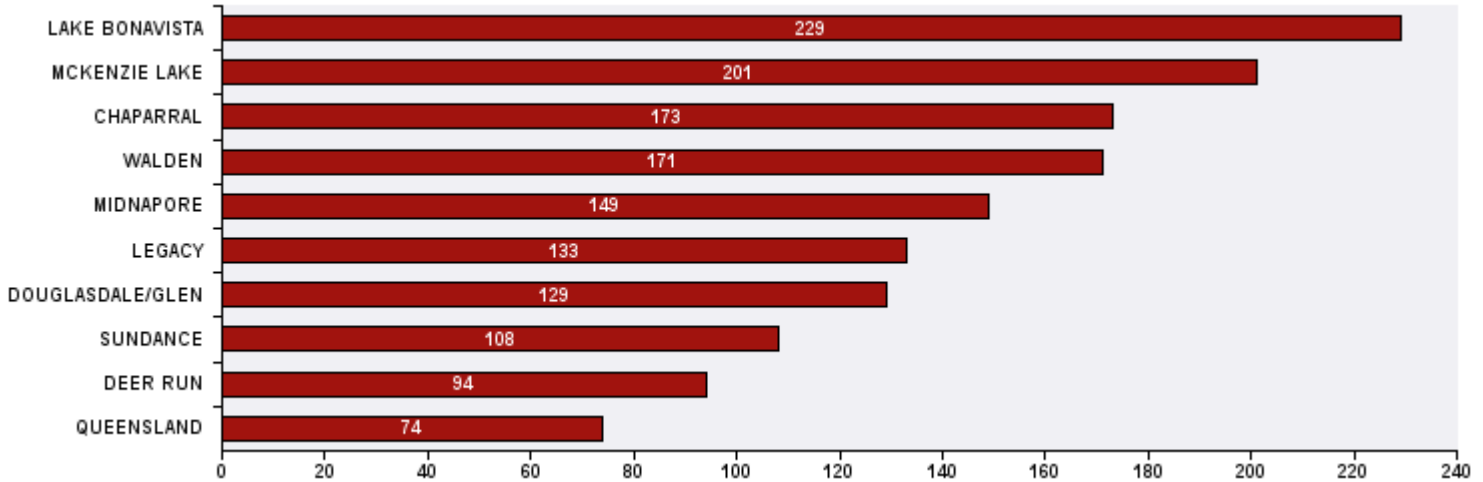




Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	137	8.1%
Roads - Snow and Ice Control	107	6.3%
Finance - Property Tax Account Inquiry	101	6.0%
WRS - Cart Management	94	5.6%
Finance - ONLINE TIPP Agreement Request	86	5.1%
CBS Inspection - Electrical	76	4.5%
CBS Inspection - Residential Improvement Project - RIP	62	3.7%
CBS Inspection - Furnace Replacement	50	3.0%
CBS Inspection - Commercial or Multi-Family	40	2.4%
WRS - Recycling - Blue Cart	39	2.3%
Finance - TIPP Agreement Request	38	2.2%
CBS Inspection - Plumbing	36	2.1%
CBS - RIM - Property Research	35	2.1%
WRS - New Service - Carts	34	2.0%
WRS - Waste - Residential	31	1.8%
CBS Inspection - Cancellation or Reschedule	28	1.7%
Bylaw - Material on Public Property	27	1.6%
WRS - Compost - Green Cart	27	1.6%
CT - Snow and Ice Control	25	1.5%
Parks - Snow and Ice Concerns - WAM	25	1.5%
Total Top 20 SR Types	1,098	64.9%
Total Other SRs	594	35.1%
Total SRs for Ward	1,692	100.0%