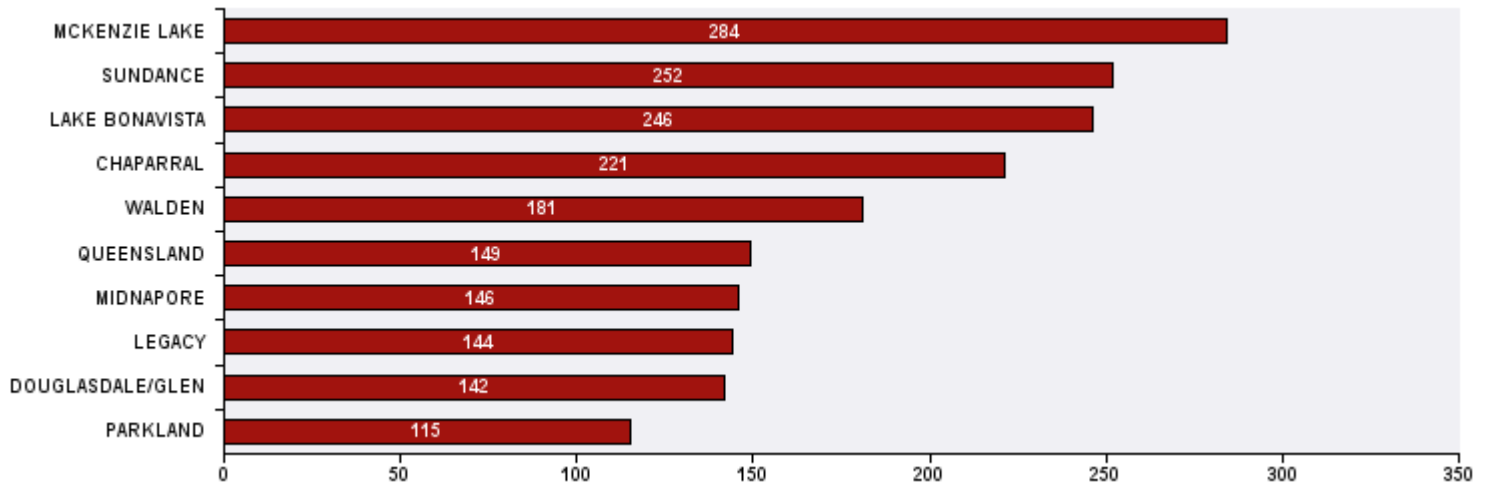


## Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	371	17.2%
Roads - Streetlight Maintenance	148	6.9%
Finance - Property Tax Account Inquiry	128	5.9%
Roads - Snow and Ice Control	114	5.3%
Finance - ONLINE TIPP Agreement Request	103	4.8%
WRS - Cart Management	99	4.6%
WRS - Waste - Residential	71	3.3%
Bylaw - Material on Public Property	70	3.2%
Finance - TIPP Agreement Request	69	3.2%
CBS Inspection - Electrical	42	1.9%
CBS Inspection - Residential Improvement Project - RIP	36	1.7%
WRS - Recycling - Blue Cart	35	1.6%
WRS - Compost - Green Cart	33	1.5%
CBS Inspection - Furnace Replacement	30	1.4%
WRS - New Service - Carts	26	1.2%
AS - Pick Up Stray	24	1.1%
Corporate - Graffiti Concerns	24	1.1%
311 Contact Us	22	1.0%
AS - Animal Licence - Concerns on Existing	22	1.0%
CBS Inspection - Gas	22	1.0%
Parks - Snow and Ice Concerns - WAM	22	1.0%
<b>Total Top 20 SR Types</b>	<b>1,511</b>	<b>70.1%</b>
<b>Total Other SRs</b>	<b>645</b>	<b>29.9%</b>
<b>Total SRs for Ward</b>	<b>2,156</b>	<b>100.0%</b>