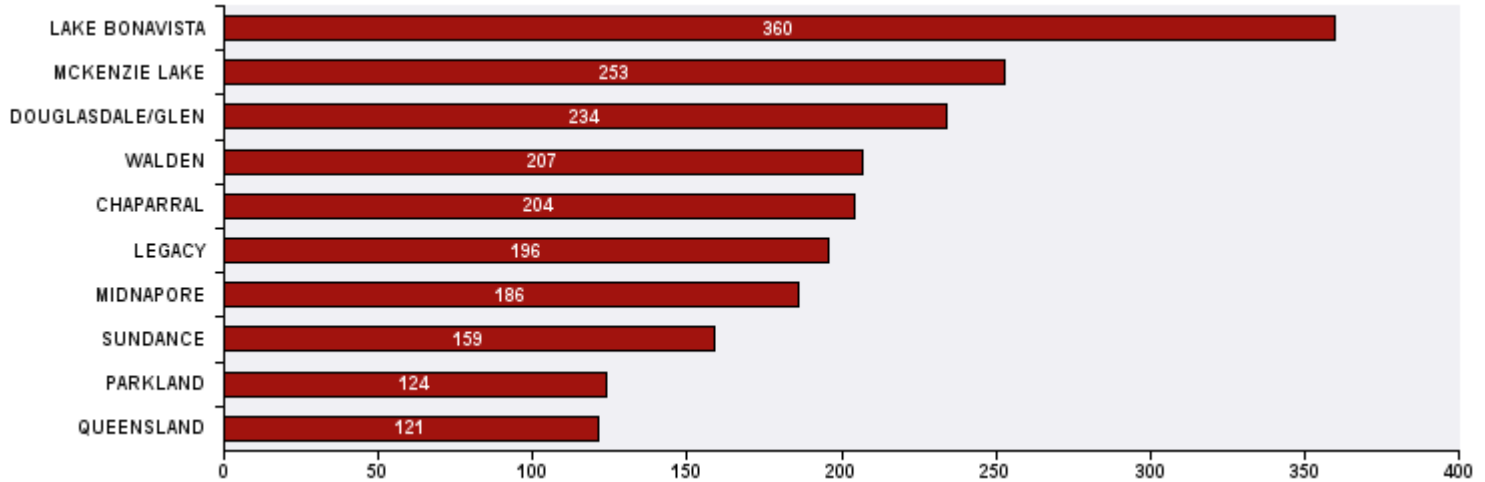


### Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	428	18.0%
Bylaw - Snow and Ice on Sidewalk	231	9.7%
Finance - ONLINE TIPP Agreement Request	125	5.2%
Finance - Property Tax Account Inquiry	118	5.0%
Finance - TIPP Agreement Request	72	3.0%
WRS - Cart Management	66	2.8%
WRS - Waste - Residential	65	2.7%
CBS Inspection - Electrical	64	2.7%
CBS Inspection - Residential Improvement Project - RIP	63	2.6%
CBS Inspection - Furnace Replacement	52	2.2%
CT - Snow and Ice Control	51	2.1%
Parks - Snow and Ice Concerns - WAM	50	2.1%
WRS - Recycling - Blue Cart	50	2.1%
CBS Inspection - Commercial or Multi-Family	44	1.8%
WRS - New Service - Carts	44	1.8%
CBS Inspection - Plumbing	43	1.8%
WRS - Compost - Green Cart	34	1.4%
CBS Inspection - Cancellation or Reschedule	29	1.2%
CT - Bus Stops	26	1.1%
CBS - DCI - Vehicle Infractions	25	1.0%
<b>Total Top 20 SR Types</b>	<b>1,680</b>	<b>70.5%</b>
<b>Total Other SRs</b>	<b>703</b>	<b>29.5%</b>
<b>Total SRs for Ward</b>	<b>2,383</b>	<b>100.0%</b>