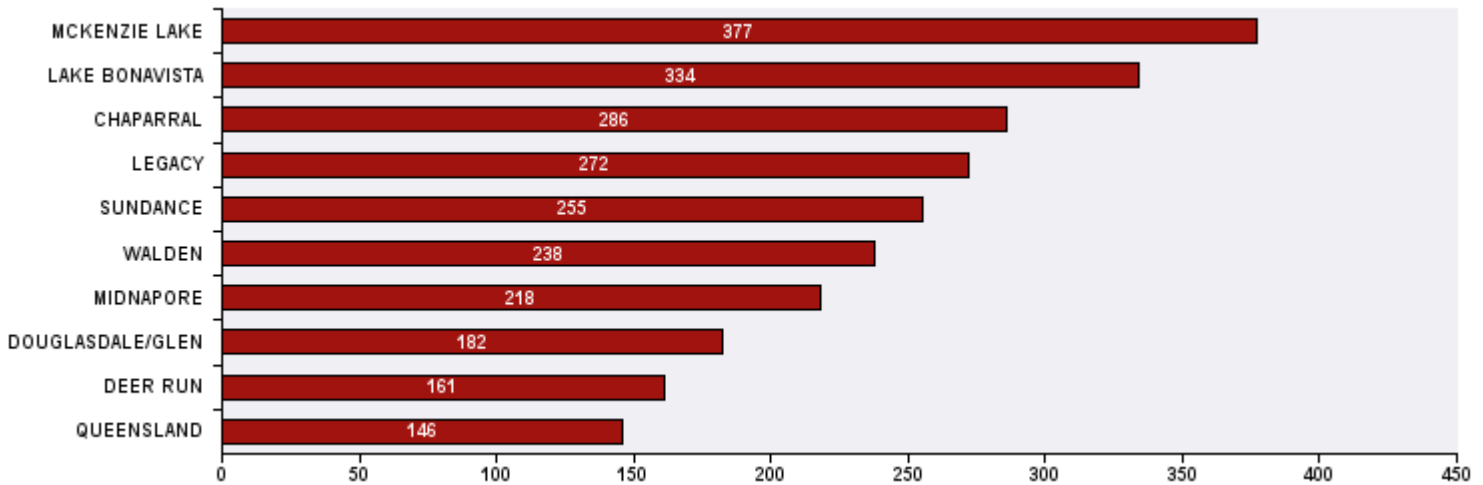


Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	133	4.6%
Parks - Tree Concern - WAM	131	4.6%
Finance - ONLINE TIPP Agreement Request	116	4.0%
CBS Inspection - Electrical	114	4.0%
Bylaw - Long Grass - Weeds Infraction	110	3.8%
WRS - Cart Management	107	3.7%
Roads - Pothole Maintenance	104	3.6%
CBS Inspection - Residential Improvement Project - RIP	76	2.6%
WRS - Waste - Residential	74	2.6%
WRS - Compost - Green Cart	66	2.3%
AS - Pick Up Stray	63	2.2%
WRS - Recycling - Blue Cart	59	2.1%
Finance - TIPP Agreement Request	52	1.8%
311 Contact Us	49	1.7%
Roads - Sidewalk - Curb and Gutter Repair	46	1.6%
Roads - Backlane Maintenance	45	1.6%
WRS - New Service - Carts	42	1.5%
Roads - Boulevard Maintenance	41	1.4%
Bylaw - Noise Concerns	39	1.4%
Roads - Roadway Maintenance	38	1.3%
Total Top 20 SR Types	1,505	52.4%
Total Other SRs	1,367	47.6%
Total SRs for Ward	2,872	100.0%