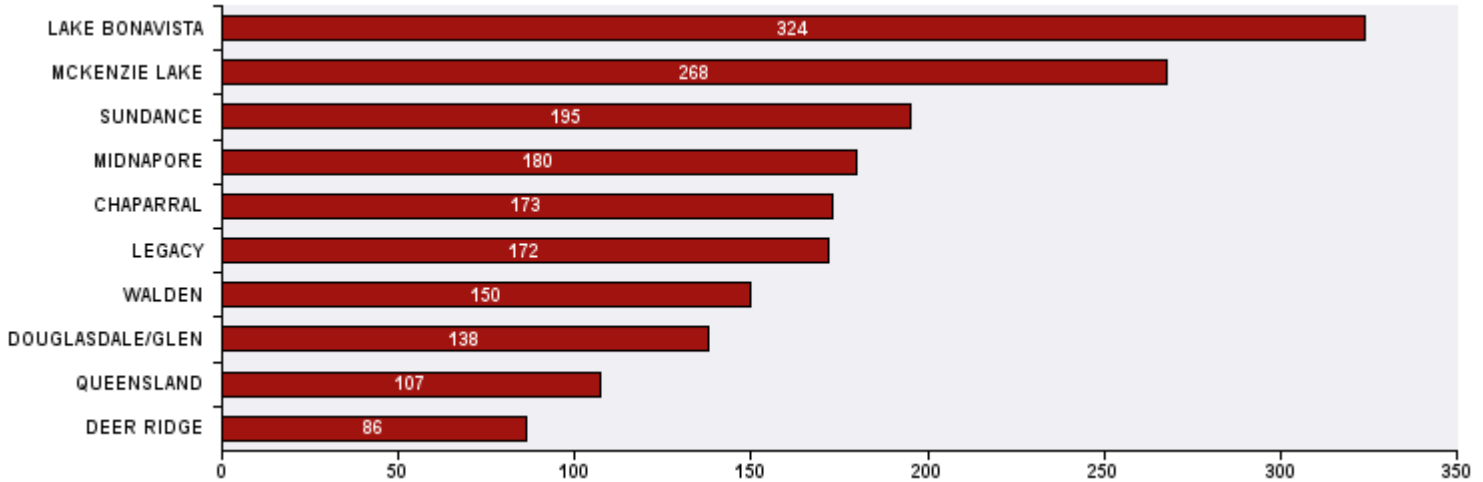


Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	161	7.9%
Roads - Snow and Ice Control	115	5.6%
Finance - ONLINE TIPP Agreement Request	111	5.4%
Finance - Property Tax Account Inquiry	105	5.2%
Roads - Streetlight Maintenance	77	3.8%
CBS Inspection - Furnace Replacement	74	3.6%
CBS Inspection - Residential Improvement Project - RIP	68	3.3%
CBS Inspection - Electrical	67	3.3%
Finance - TIPP Agreement Request	66	3.2%
WRS - Cart Management	65	3.2%
WRS - Compost - Green Cart	58	2.8%
WRS - Recycling - Blue Cart	58	2.8%
WRS - Waste - Residential	51	2.5%
Parks - Snow and Ice Concerns - WAM	42	2.1%
CBS Inspection - Commercial or Multi-Family	37	1.8%
Corporate - Graffiti Concerns	37	1.8%
CBS Inspection - Plumbing	36	1.8%
Bylaw - Material on Public Property	33	1.6%
CBS Inspection - Gas	32	1.6%
WRS - New Service - Carts	29	1.4%
Total Top 20 SR Types	1,322	64.9%
Total Other SRs	715	35.1%
Total SRs for Ward	2,037	100.0%