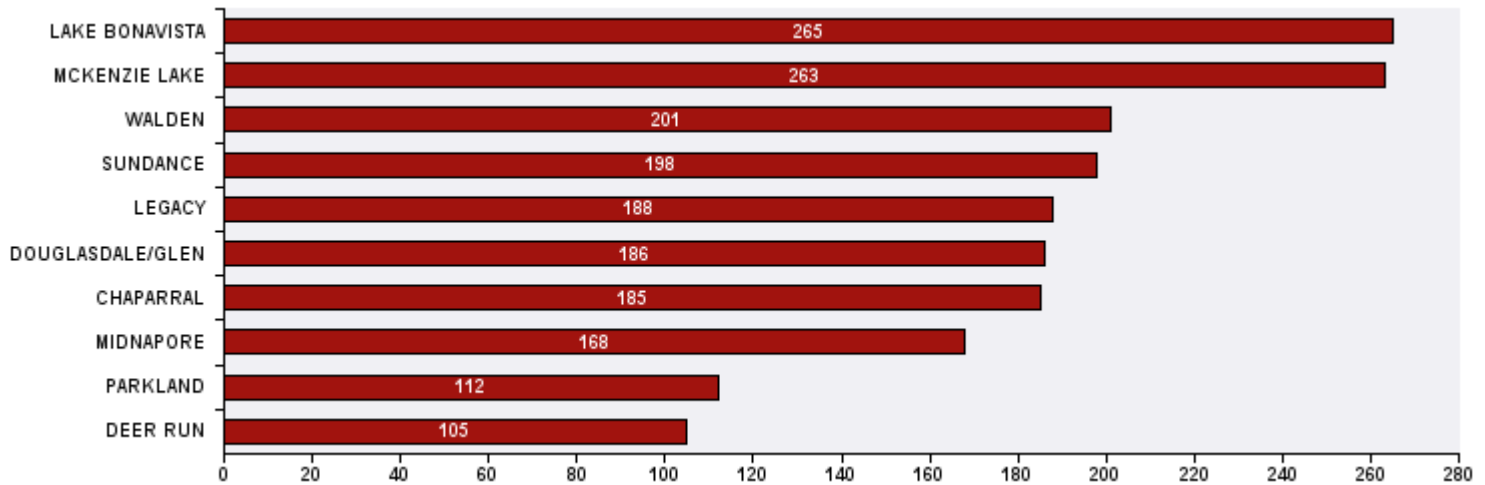


## Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	179	8.1%
Finance - Property Tax Account Inquiry	151	6.8%
Finance - ONLINE TIPP Agreement Request	116	5.2%
CBS Inspection - Residential Improvement Project - RIP	104	4.7%
CBS Inspection - Electrical	96	4.3%
Finance - TIPP Agreement Request	81	3.6%
CBS Inspection - Furnace Replacement	76	3.4%
Bylaw - Snow and Ice on Sidewalk	63	2.8%
WRS - Cart Management	63	2.8%
WRS - Recycling - Blue Cart	51	2.3%
WRS - Waste - Residential	49	2.2%
Bylaw - Temporary Signs Infraction on City Property	47	2.1%
CBS Inspection - Gas	47	2.1%
WRS - New Service - Carts	45	2.0%
Bylaw - Material on Public Property	42	1.9%
Roads - Snow and Ice Control	34	1.5%
CBS Inspection - Cancellation or Reschedule	31	1.4%
311 Contact Us	30	1.4%
CBS Inspection - Plumbing	29	1.3%
AS - Pick Up Stray	28	1.3%
Roads - Signs - Missing - Damaged	28	1.3%
<b>Total Top 20 SR Types</b>	<b>1,390</b>	<b>62.6%</b>
<b>Total Other SRs</b>	<b>830</b>	<b>37.4%</b>
<b>Total SRs for Ward</b>	<b>2,220</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.