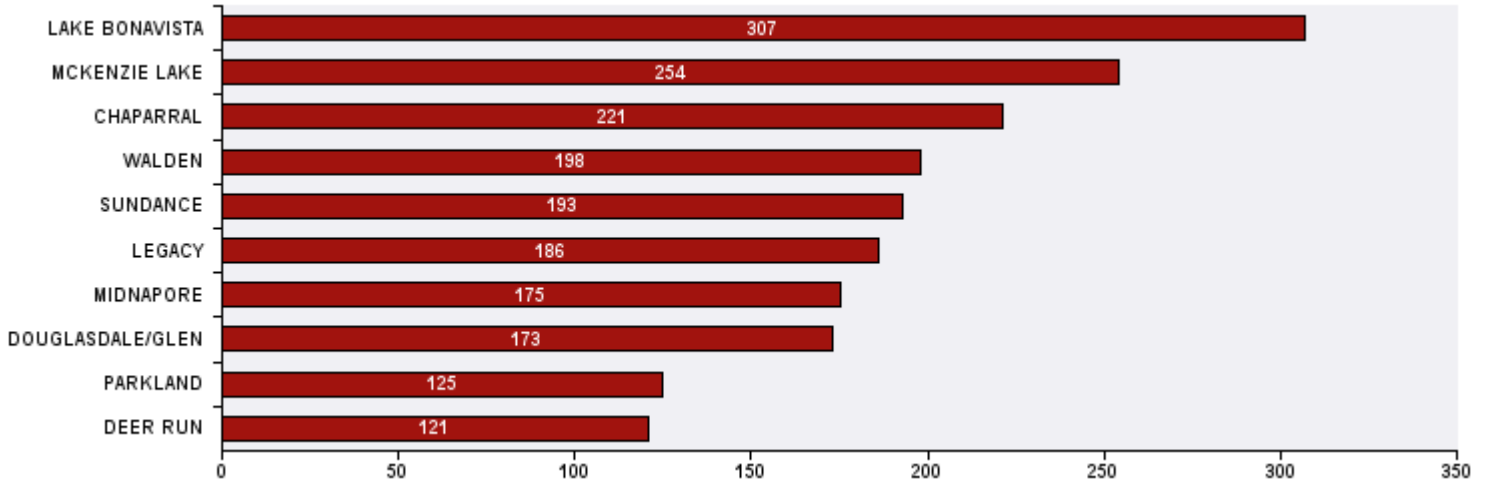


Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	150	6.6%
Finance - ONLINE TIPP Agreement Request	101	4.4%
CBS Inspection - Electrical	92	4.0%
CBS Inspection - Residential Improvement Project - RIP	91	4.0%
WRS - Compost - Green Cart	85	3.7%
WRS - Cart Management	84	3.7%
WRS - Recycling - Blue Cart	76	3.3%
WRS - Waste - Residential	67	2.9%
CBS Inspection - Furnace Replacement	61	2.7%
Finance - TIPP Agreement Request	60	2.6%
After Hours Office of the Councillors - General Inquiry	47	2.1%
Parks - Tree Concern - WAM	46	2.0%
CBS Inspection - Plumbing	42	1.8%
Bylaw - Material on Public Property	38	1.7%
Roads - Pothole Maintenance	36	1.6%
Bylaw - Temporary Signs Infraction on City Property	34	1.5%
CBS Inspection - Gas	34	1.5%
AS - Pick Up Stray	32	1.4%
CBS Inspection - Cancellation or Reschedule	29	1.3%
WATS - Construction Inquiry	27	1.2%
WRS - New Service - Carts	27	1.2%
Total Top 20 SR Types	1,259	55.3%
Total Other SRs	1,016	44.7%
Total SRs for Ward	2,275	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.