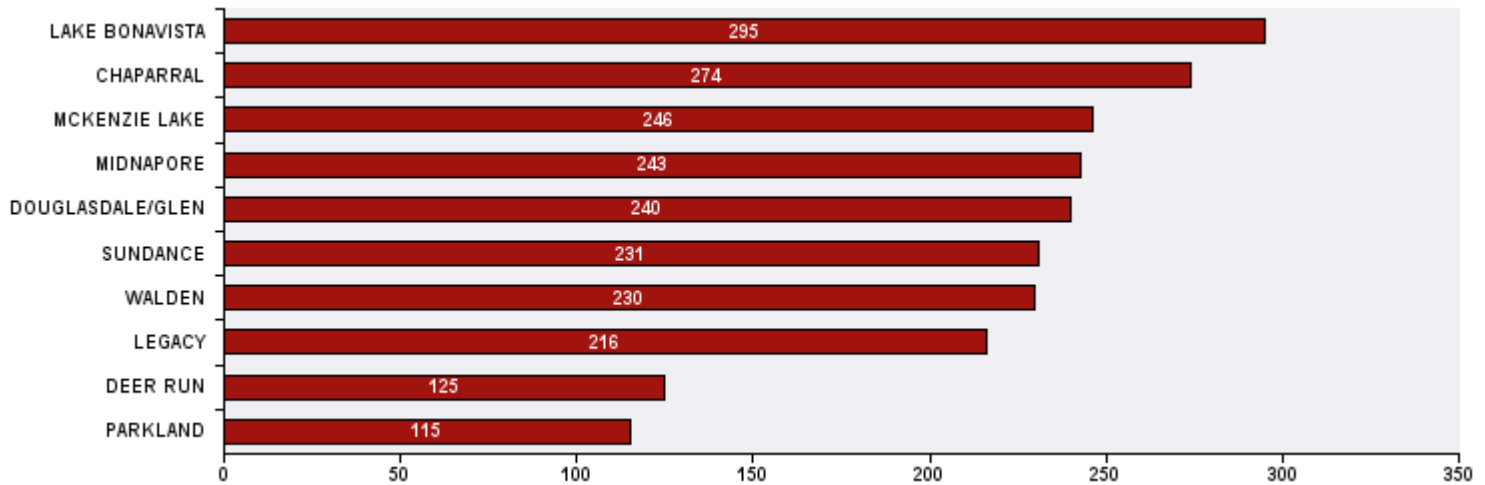




Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	147	5.8%
Parks - Tree Concern - WAM	124	4.9%
Finance - ONLINE TIPP Agreement Request	121	4.8%
CBS Inspection - Electrical	119	4.7%
WRS - Recycling - Blue Cart	93	3.7%
WRS - Cart Management	84	3.3%
CBS Inspection - Residential Improvement Project - RIP	78	3.1%
Roads - Pothole Maintenance	71	2.8%
Finance - TIPP Agreement Request	61	2.4%
WRS - Waste - Residential	58	2.3%
WRS - Compost - Green Cart	53	2.1%
CBS Inspection - Furnace Replacement	49	1.9%
CBS Inspection - Gas	49	1.9%
WATS - Water Pressure Issues	48	1.9%
Roads - Sidewalk - Curb and Gutter Repair	46	1.8%
WRS - New Service - Carts	44	1.7%
AS - Pick Up Stray	43	1.7%
CT - Bus Route or Bus Schedule	42	1.7%
311 Contact Us	34	1.4%
Bylaw - Material on Public Property	34	1.4%
Total Top 20 SR Types	1,398	55.5%
Total Other SRs	1,119	44.5%
Total SRs for Ward	2,517	100.0%