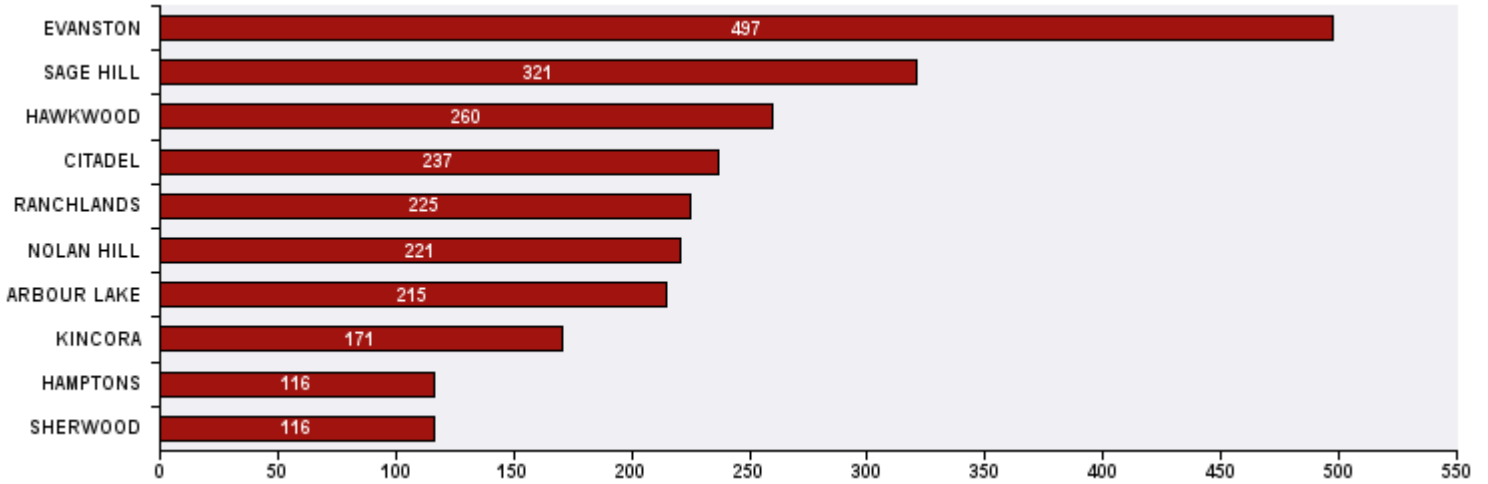


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	813	33.7%
Finance - Property Tax Account Inquiry	98	4.1%
Finance - ONLINE TIPP Agreement Request	77	3.2%
WRS - Cart Management	76	3.2%
WRS - Waste - Residential	61	2.5%
WATS - Service and Main Valve Issues	58	2.4%
CBS Inspection - Electrical	42	1.7%
WRS - Compost - Green Cart	42	1.7%
CBS Inspection - Residential Improvement Project - RIP	41	1.7%
Roads - Pothole Maintenance	40	1.7%
WRS - Recycling - Blue Cart	40	1.7%
311 Contact Us	39	1.6%
Parks - Garbage - WAM	34	1.4%
Roads - Dead Animal Pick-Up	29	1.2%
CBS Inspection - Commercial or Multi-Family	28	1.2%
CBS Inspection - Heating & Ventilation	27	1.1%
Roads - Sidewalk - Curb and Gutter Repair	26	1.1%
Finance - TIPP Agreement Request	25	1.0%
WATS - Catch Basin Concerns	25	1.0%
WRS - New Service - Carts	24	1.0%
Total Top 20 SR Types	1,645	68.3%
Total Other SRs	764	31.7%
Total SRs for Ward	2,409	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.