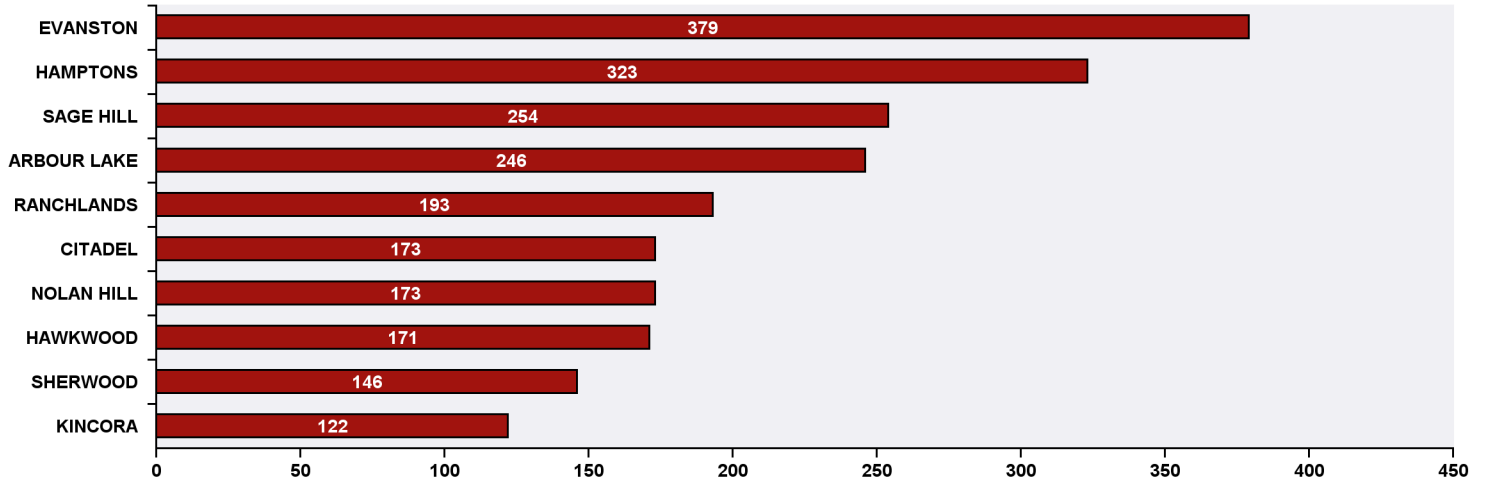


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Sidewalk - Curb and Gutter Repair	213	9.7%
Finance - Property Tax Account Inquiry	128	5.8%
WRS - Cart Management	116	5.3%
CBS Inspection - Electrical	102	4.6%
Bylaw - Long Grass - Weeds Infraction	91	4.1%
CBS Inspection - Residential Improvement Project - RIP	91	4.1%
Roads - Dead Animal Pick-Up	78	3.5%
Finance - ONLINE TIPP Agreement Request	68	3.1%
CBS Inspection - Commercial or Multi-Family	54	2.4%
CN - Subsidized Programs - Fair Entry	43	1.9%
WRS - Compost - Green Cart	42	1.9%
Parks - Tree Concern - WAM	41	1.9%
CBS Inspection - Plumbing	37	1.7%
WRS - Recycling - Blue Cart	37	1.7%
Finance - TIPP Agreement Request	36	1.6%
WRS - New Service - Carts	34	1.5%
Roads - Pothole Maintenance	32	1.5%
WRS - Waste - Residential	31	1.4%
AS - Lost and Found Animal	29	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	28	1.3%
Total Top 20 SR Types	1,331	60.3%
Total Other SRs	875	39.7%
Total SRs for Ward	2,206	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.