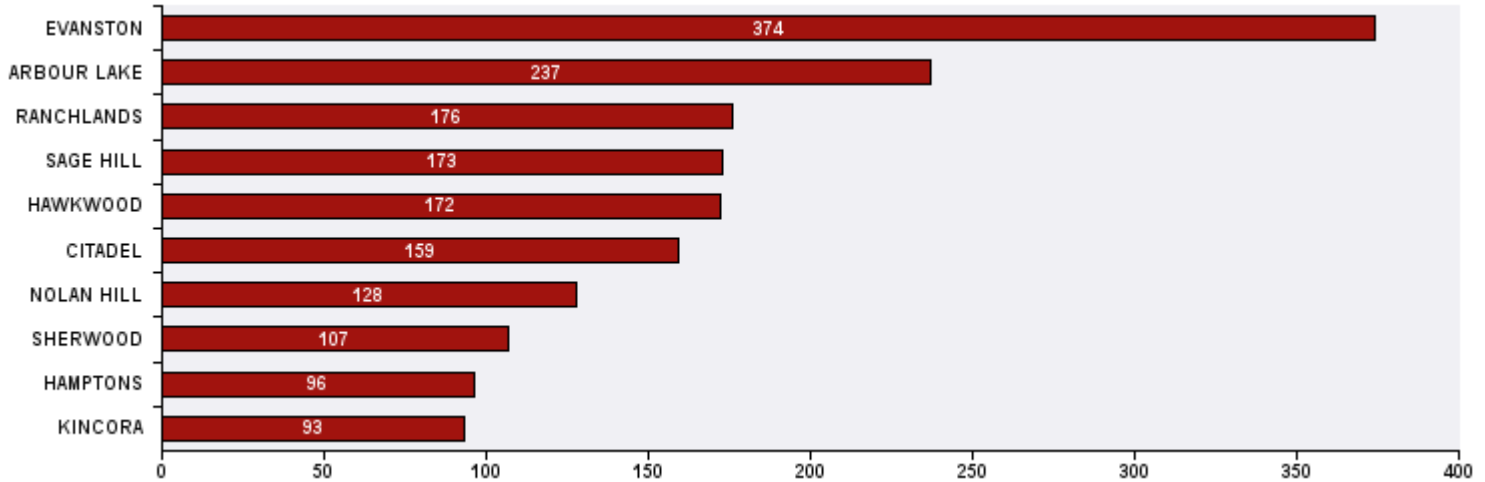


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	145	8.3%
CBS Inspection - Electrical	100	5.7%
WRS - Cart Management	91	5.2%
Finance - ONLINE TIPP Agreement Request	80	4.6%
CBS Inspection - Residential Improvement Project - RIP	75	4.3%
CBS Inspection - Commercial or Multi-Family	49	2.8%
WRS - Waste - Residential	49	2.8%
CBS Inspection - Plumbing	48	2.7%
Finance - TIPP Agreement Request	40	2.3%
Roads - Pothole Maintenance	40	2.3%
WRS - Recycling - Blue Cart	34	1.9%
CBS Inspection - Heating & Ventilation	32	1.8%
Finance - Credit and Collection Inquiries	29	1.7%
CBS - RIM - Property Research	28	1.6%
CBS Inspection - Furnace Replacement	27	1.5%
Roads - Signs - Missing - Damaged	27	1.5%
Roads - Snow and Ice Control	25	1.4%
311 Contact Us	23	1.3%
CBS Inspection - Cancellation or Reschedule	23	1.3%
Parks - Tree Concern - WAM	23	1.3%
Total Top 20 SR Types	988	56.3%
Total Other SRs	767	43.7%
Total SRs for Ward	1,755	100.0%