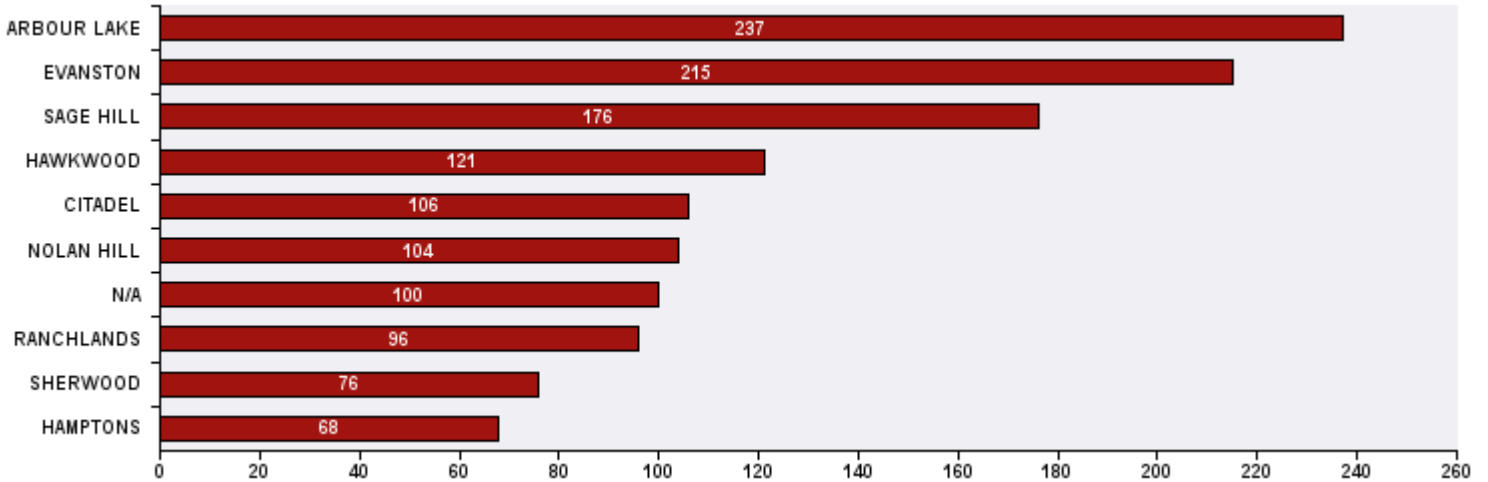


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	132	9.6%
Finance - ONLINE TIPP Agreement Request	107	7.8%
Finance - Property Tax Account Inquiry	86	6.2%
WRS - Cart Management	64	4.6%
CBS Inspection - Electrical	57	4.1%
Finance - TIPP Agreement Request	57	4.1%
Roads - Streetlight Maintenance	45	3.3%
CBS Inspection - Residential Improvement Project - RIP	43	3.1%
WRS - New Service - Carts	39	2.8%
CBS Inspection - Plumbing	38	2.8%
WRS - Waste - Residential	37	2.7%
WRS - Recycling - Blue Cart	35	2.5%
WRS - Compost - Green Cart	29	2.1%
CBS Inspection - Commercial or Multi-Family	28	2.0%
Roads - Snow and Ice Control	28	2.0%
Corporate - Graffiti Concerns	22	1.6%
CBS Inspection - Furnace Replacement	19	1.4%
Parks - Snow and Ice Concerns - WAM	19	1.4%
CT - Employee Conduct	18	1.3%
CBS Inspection - Cancellation or Reschedule	17	1.2%
Roads - Signs - Missing - Damaged	17	1.2%
Roads - Traffic or Pedestrian Light Repair	17	1.2%
Total Top 20 SR Types	954	69.2%
Total Other SRs	424	30.8%
Total SRs for Ward	1,378	100.0%