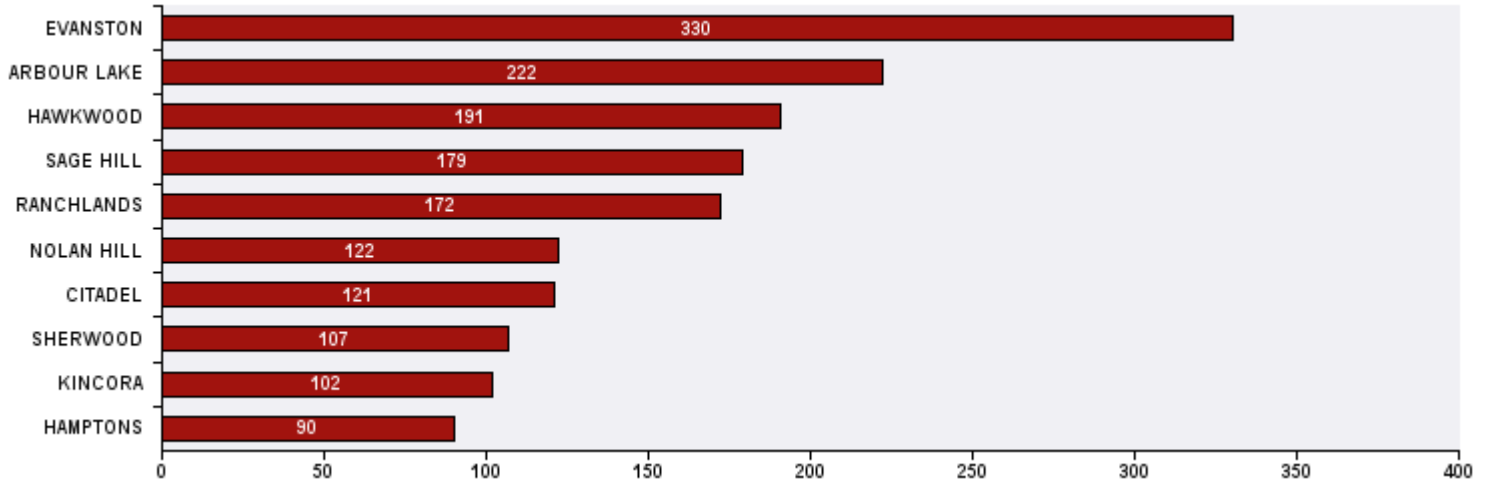


### Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	235	14.2%
Finance - Property Tax Account Inquiry	120	7.2%
WRS - Cart Management	86	5.2%
Roads - Snow and Ice Control	81	4.9%
Finance - ONLINE TIPP Agreement Request	72	4.3%
CBS Inspection - Electrical	57	3.4%
Roads - Streetlight Maintenance	49	3.0%
CBS Inspection - Residential Improvement Project - RIP	48	2.9%
Roads - Pothole Maintenance	44	2.7%
Finance - TIPP Agreement Request	39	2.4%
CBS Inspection - Commercial or Multi-Family	36	2.2%
WRS - Recycling - Blue Cart	33	2.0%
WRS - Waste - Residential	32	1.9%
CBS Inspection - Plumbing	31	1.9%
Roads - Roadway Maintenance	29	1.8%
Parks - Snow and Ice Concerns - WAM	28	1.7%
WRS - Compost - Green Cart	28	1.7%
WRS - New Service - Carts	26	1.6%
CT - Employee Conduct	22	1.3%
Roads - Traffic or Pedestrian Light Repair	22	1.3%
<b>Total Top 20 SR Types</b>	<b>1,118</b>	<b>67.5%</b>
<b>Total Other SRs</b>	<b>538</b>	<b>32.5%</b>
<b>Total SRs for Ward</b>	<b>1,656</b>	<b>100.0%</b>