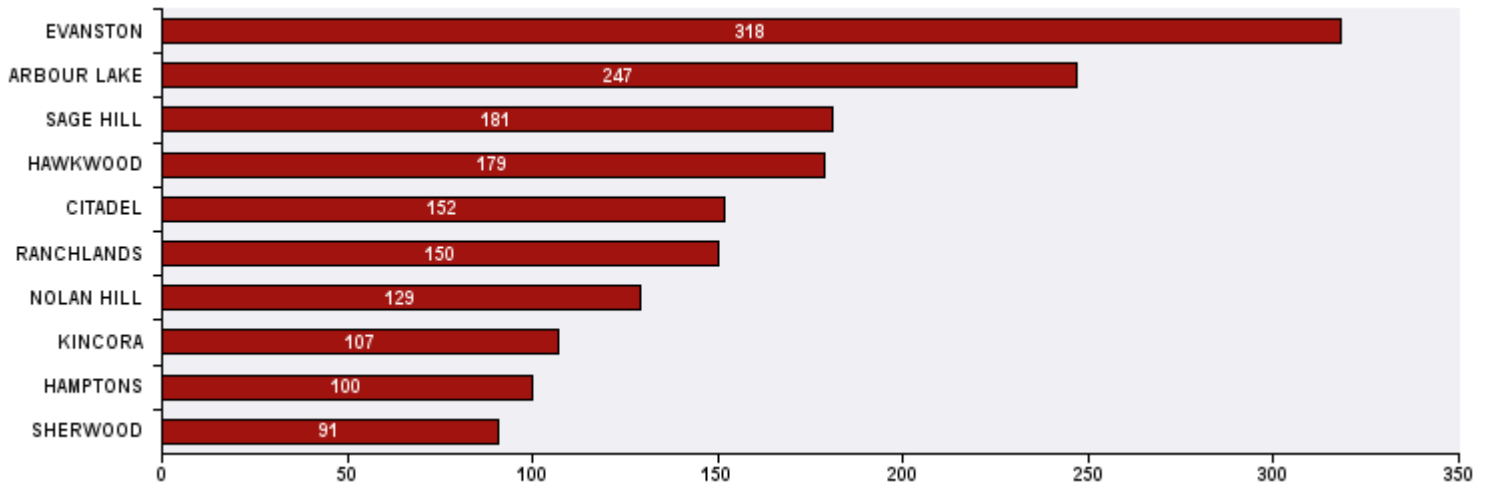


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	174	10.3%
Finance - Property Tax Account Inquiry	119	7.0%
WRS - Cart Management	106	6.3%
Finance - ONLINE TIPP Agreement Request	90	5.3%
Roads - Streetlight Maintenance	58	3.4%
Finance - TIPP Agreement Request	56	3.3%
CBS Inspection - Electrical	50	3.0%
WRS - Recycling - Blue Cart	45	2.7%
Roads - Snow and Ice Control	41	2.4%
Roads - Traffic or Pedestrian Light Repair	41	2.4%
CBS Inspection - Residential Improvement Project - RIP	37	2.2%
WRS - Waste - Residential	37	2.2%
CBS Inspection - Commercial or Multi-Family	34	2.0%
Roads - Signs - Missing - Damaged	32	1.9%
CBS Inspection - Furnace Replacement	29	1.7%
Parks - Wildlife Management	28	1.7%
WRS - Compost - Green Cart	27	1.6%
WRS - New Service - Carts	27	1.6%
CN - Subsidized Programs - Fair Entry	23	1.4%
CBS Inspection - Plumbing	21	1.2%
Roads - Debris on Street/Sidewalk/Boulevard	21	1.2%
Total Top 20 SR Types	1,096	64.9%
Total Other SRs	592	35.1%
Total SRs for Ward	1,688	100.0%