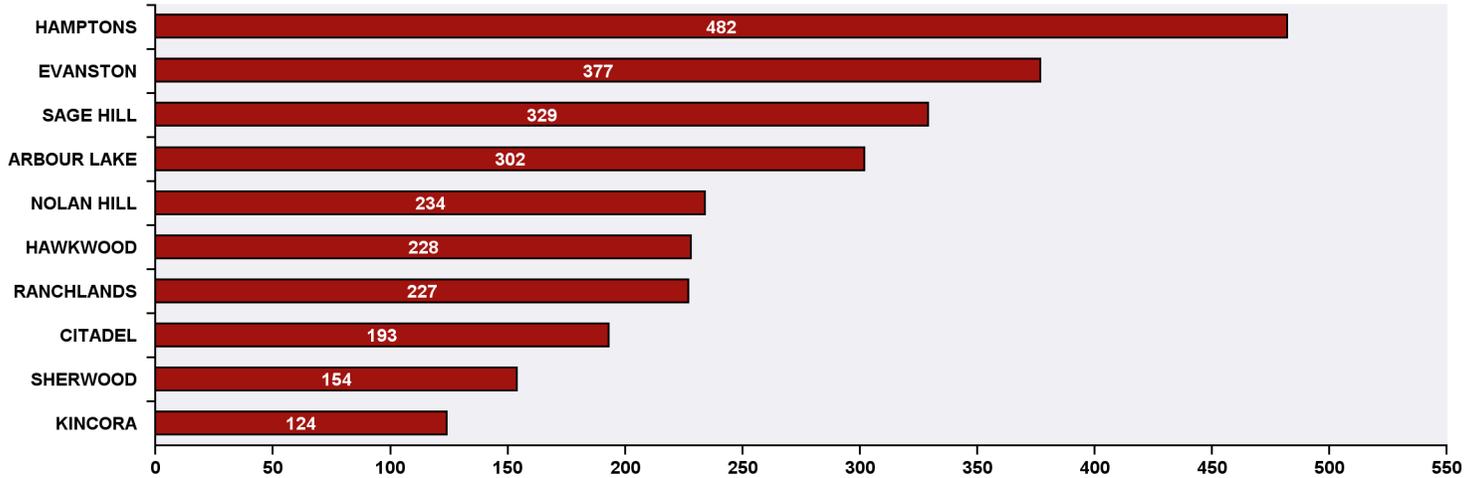


Top 10 Communities in Ward 2 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Roads - Sidewalk - Curb and Gutter Repair | 315 | 11.7% |
| Finance - Property Tax Account Inquiry | 136 | 5.1% |
| Bylaw - Long Grass - Weeds Infraction | 127 | 4.7% |
| CBS Inspection - Electrical | 115 | 4.3% |
| WRS - Cart Management | 103 | 3.8% |
| Parks - Tree Concern - WAM | 91 | 3.4% |
| CBS Inspection - Residential Improvement Project - RIP | 90 | 3.4% |
| CBS Inspection - Commercial or Multi-Family | 60 | 2.2% |
| Finance - ONLINE TIPP Agreement Request | 60 | 2.2% |
| Roads - Dead Animal Pick-Up | 57 | 2.1% |
| WRS - New Service - Carts | 50 | 1.9% |
| Parks - Mowing Request - WAM | 45 | 1.7% |
| WRS - Compost - Green Cart | 43 | 1.6% |
| CBS Inspection - Cancellation or Reschedule | 42 | 1.6% |
| Roads - Pothole Maintenance | 42 | 1.6% |
| WRS - Recycling - Blue Cart | 42 | 1.6% |
| CBS Inspection - Plumbing | 39 | 1.5% |
| Finance - TIPP Agreement Request | 35 | 1.3% |
| WATS - Catch Basin Concerns | 35 | 1.3% |
| WRS - Waste - Residential | 35 | 1.3% |
| Total Top 20 SR Types | 1,562 | 58.2% |
| Total Other SRs | 1,122 | 41.8% |
| Total SRs for Ward | 2,684 | 100.0% |

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.