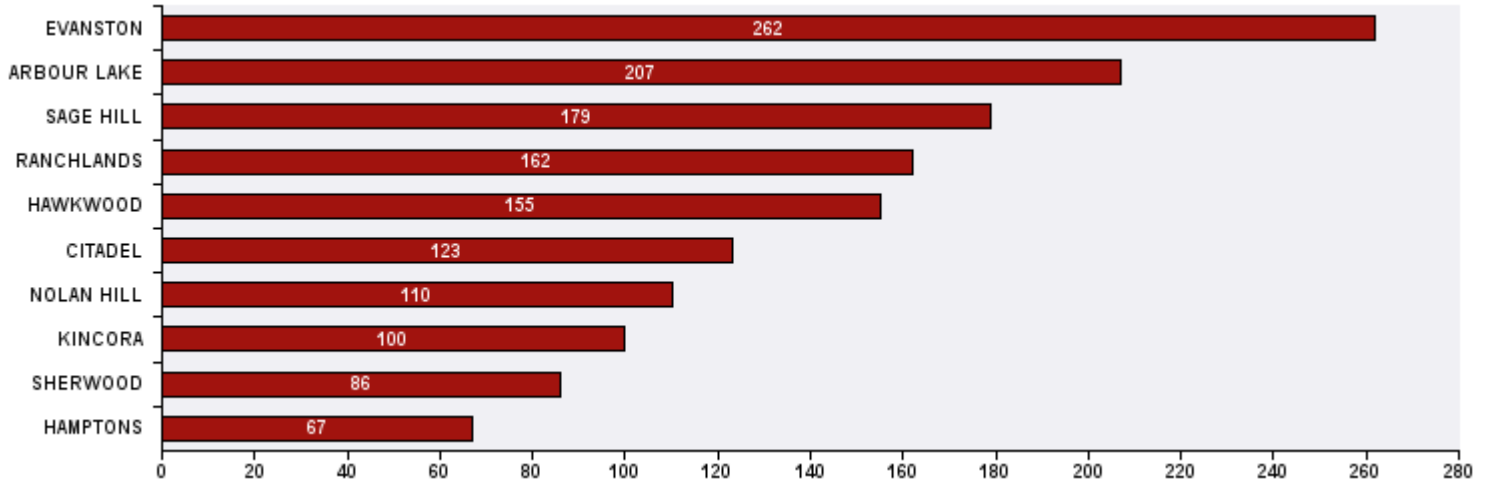


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	178	12.1%
Bylaw - Snow and Ice on Sidewalk	75	5.1%
Finance - ONLINE TIPP Agreement Request	70	4.8%
CBS Inspection - Electrical	63	4.3%
WRS - Cart Management	57	3.9%
Roads - Pothole Maintenance	53	3.6%
WATS - Catch Basin Concerns	41	2.8%
Roads - Snow and Ice Control	40	2.7%
CBS Inspection - Commercial or Multi-Family	36	2.4%
Finance - TIPP Agreement Request	32	2.2%
CBS Inspection - Residential Improvement Project - RIP	31	2.1%
WRS - Recycling - Blue Cart	28	1.9%
WRS - Waste - Residential	27	1.8%
WRS - New Service - Carts	24	1.6%
Bylaw - Temporary Signs Infraction on City Property	22	1.5%
Parks - Wildlife Management	22	1.5%
CBS Inspection - Furnace Replacement	20	1.4%
CBS Inspection - Plumbing	20	1.4%
Parks - Snow and Ice Concerns - WAM	20	1.4%
CT - Employee Conduct	19	1.3%
Roads - Dead Animal Pick-Up	19	1.3%
Total Top 20 SR Types	897	60.9%
Total Other SRs	576	39.1%
Total SRs for Ward	1,473	100.0%