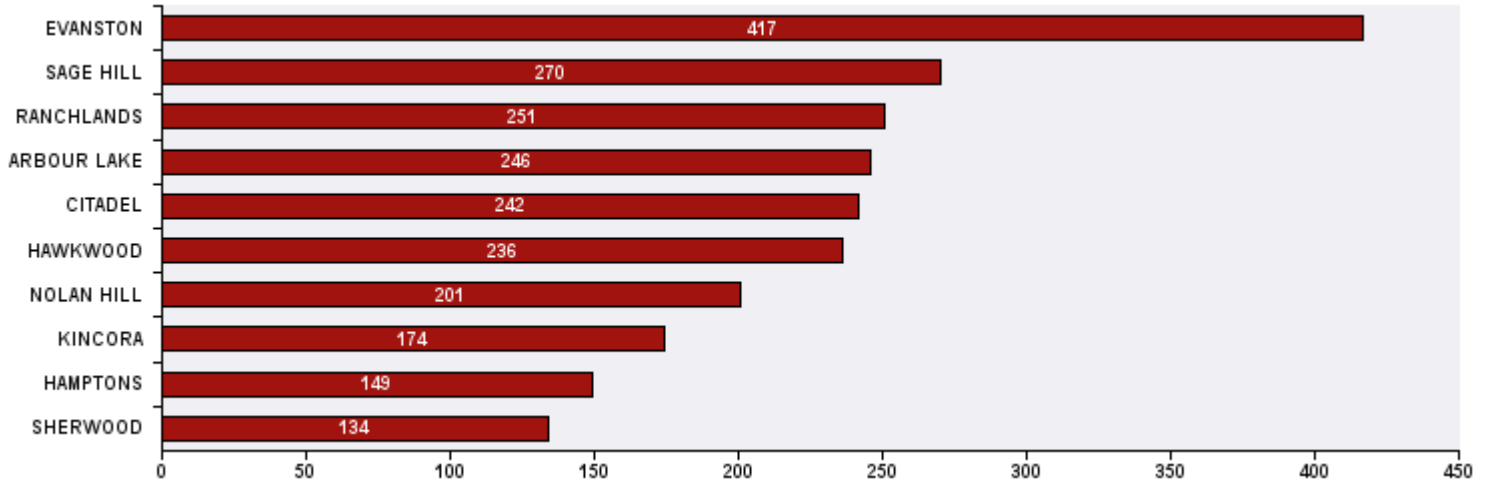


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	181	7.7%
Finance - Property Tax Account Inquiry	158	6.7%
WRS - Cart Management	128	5.4%
WRS - Compost - Green Cart	116	4.9%
Finance - ONLINE TIPP Agreement Request	112	4.8%
WATS - Service and Main Valve Issues	70	3.0%
Parks - Tree Concern - WAM	69	2.9%
CBS Inspection - Residential Improvement Project - RIP	60	2.5%
CBS Inspection - Electrical	57	2.4%
Roads - Pothole Maintenance	56	2.4%
311 Contact Us	53	2.3%
Finance - TIPP Agreement Request	46	2.0%
WRS - Waste - Residential	45	1.9%
Bylaw - Disturbance and Behavioural Concerns	43	1.8%
WRS - Recycling - Blue Cart	43	1.8%
Bylaw - Material on Public Property	38	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	34	1.4%
CBS Inspection - Plumbing	32	1.4%
Roads - Roadway Maintenance	32	1.4%
Roads - Sidewalk - Curb and Gutter Repair	30	1.3%
Roads - Signs - Missing - Damaged	30	1.3%
Total Top 20 SR Types	1,433	60.8%
Total Other SRs	922	39.2%
Total SRs for Ward	2,355	100.0%