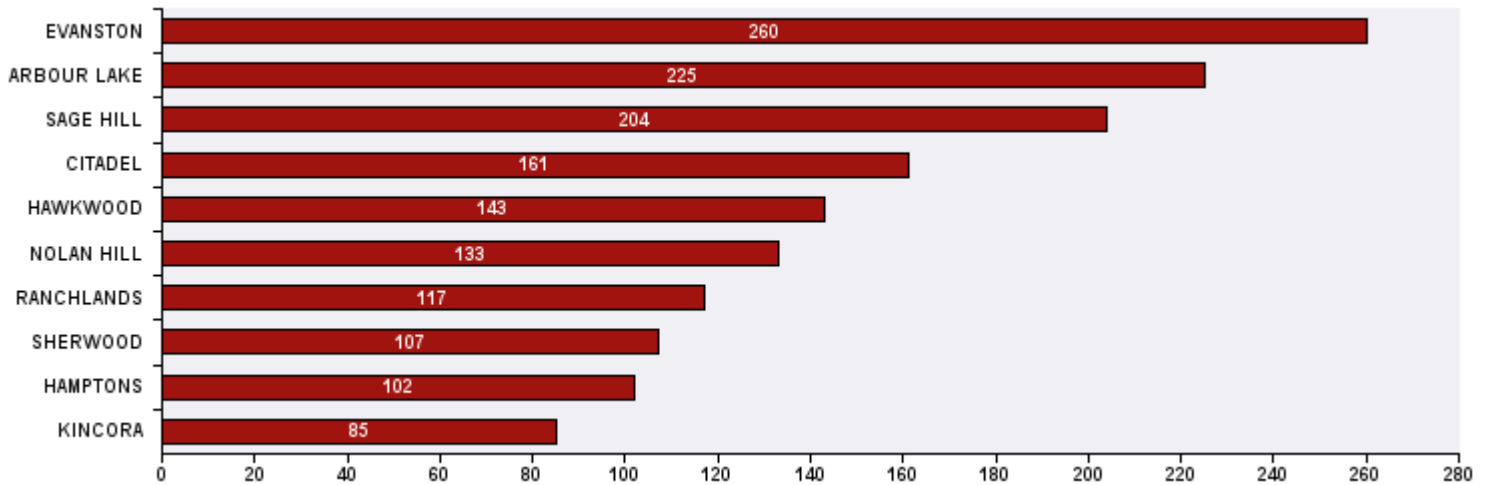


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	138	8.9%
Finance - ONLINE TIPP Agreement Request	108	6.9%
Finance - Property Tax Account Inquiry	97	6.2%
WRS - Cart Management	82	5.3%
Roads - Snow and Ice Control	79	5.1%
CBS Inspection - Electrical	68	4.4%
CBS Inspection - Residential Improvement Project - RIP	53	3.4%
WRS - Compost - Green Cart	41	2.6%
CBS Inspection - Commercial or Multi-Family	33	2.1%
Corporate - Graffiti Concerns	32	2.1%
Finance - TIPP Agreement Request	32	2.1%
Parks - Wildlife Management	32	2.1%
CBS Inspection - Furnace Replacement	28	1.8%
CBS Inspection - Plumbing	27	1.7%
CT - Employee Conduct	27	1.7%
WRS - Recycling - Blue Cart	25	1.6%
Roads - Streetlight Maintenance	24	1.5%
Roads - Signs - Missing - Damaged	23	1.5%
WRS - Waste - Residential	23	1.5%
WRS - New Service - Carts	22	1.4%
Total Top 20 SR Types	994	63.8%
Total Other SRs	563	36.2%
Total SRs for Ward	1,557	100.0%