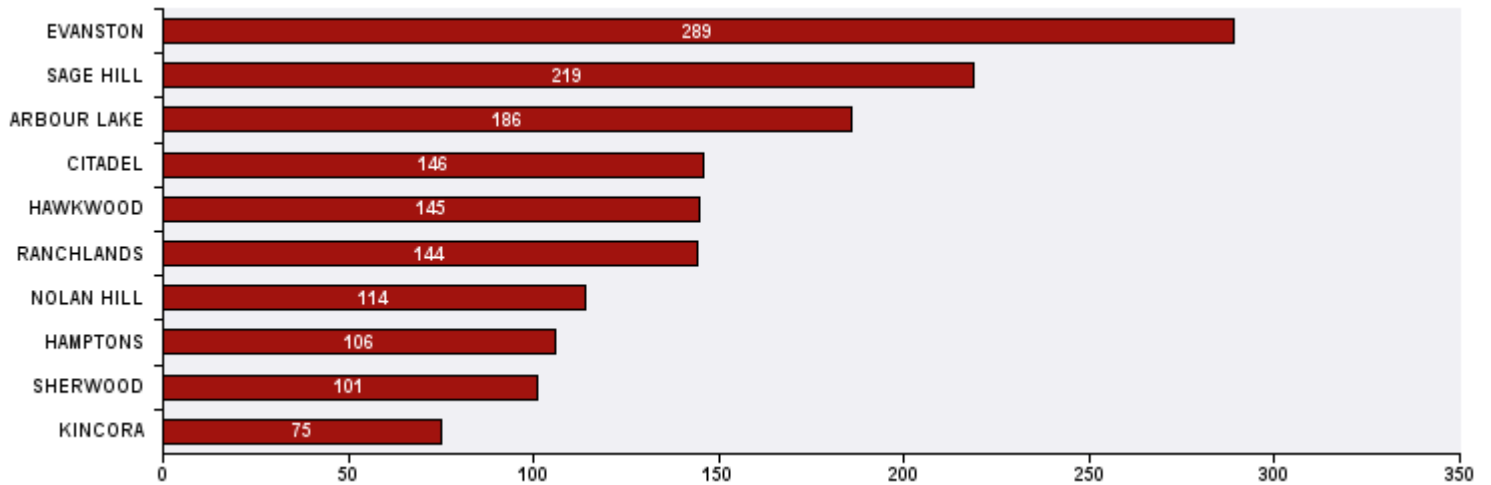


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	140	9.0%
CBS Inspection - Electrical	111	7.1%
CBS Inspection - Residential Improvement Project - RIP	88	5.6%
Finance - ONLINE TIPP Agreement Request	81	5.2%
Bylaw - Snow and Ice on Sidewalk	80	5.1%
WRS - Cart Management	77	4.9%
Finance - TIPP Agreement Request	53	3.4%
CBS Inspection - Furnace Replacement	41	2.6%
CBS Inspection - Plumbing	38	2.4%
WRS - Compost - Green Cart	35	2.2%
CBS Inspection - Commercial or Multi-Family	33	2.1%
Roads - Snow and Ice Control	28	1.8%
WRS - Waste - Residential	28	1.8%
Bylaw - Temporary Signs Infraction on City Property	26	1.7%
Corporate - Face Covering Concerns	26	1.7%
WRS - Recycling - Blue Cart	25	1.6%
CBS Inspection - Gas	22	1.4%
CBS - RIM - Property Research	20	1.3%
Roads - Dead Animal Pick-Up	19	1.2%
Roads - Signs - Missing - Damaged	19	1.2%
WRS - New Service - Carts	19	1.2%
Total Top 20 SR Types	1,009	64.7%
Total Other SRs	550	35.3%
Total SRs for Ward	1,559	100.0%