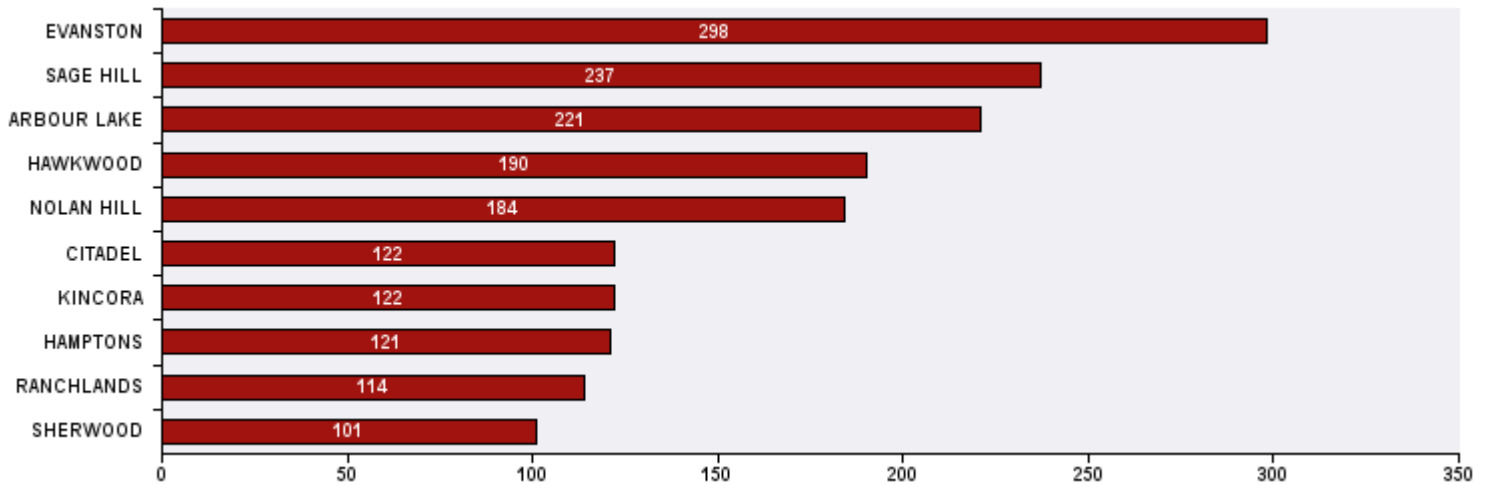




Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	139	7.9%
CBS Inspection - Electrical	101	5.8%
CBS Inspection - Residential Improvement Project - RIP	91	5.2%
WRS - Cart Management	89	5.1%
Finance - ONLINE TIPP Agreement Request	88	5.0%
WRS - Recycling - Blue Cart	55	3.1%
WRS - Waste - Residential	55	3.1%
WRS - Compost - Green Cart	49	2.8%
Finance - TIPP Agreement Request	48	2.7%
CBS Inspection - Plumbing	45	2.6%
CBS Inspection - Commercial or Multi-Family	37	2.1%
CBS Inspection - Furnace Replacement	37	2.1%
CBS - RIM - Property Research	28	1.6%
CBS Inspection - Cancellation or Reschedule	26	1.5%
CN - Subsidized Programs - Fair Entry	26	1.5%
311 Contact Us	25	1.4%
Bylaw - Material on Public Property	23	1.3%
CT - Bus Route or Bus Schedule	23	1.3%
AS - Animal at Large	22	1.3%
Bylaw - Snow and Ice on Sidewalk	22	1.3%
CBS Inspection - Heating & Ventilation	22	1.3%
WRS - New Service - Carts	22	1.3%
Total Top 20 SR Types	1,073	61.2%
Total Other SRs	681	38.8%
Total SRs for Ward	1,754	100.0%