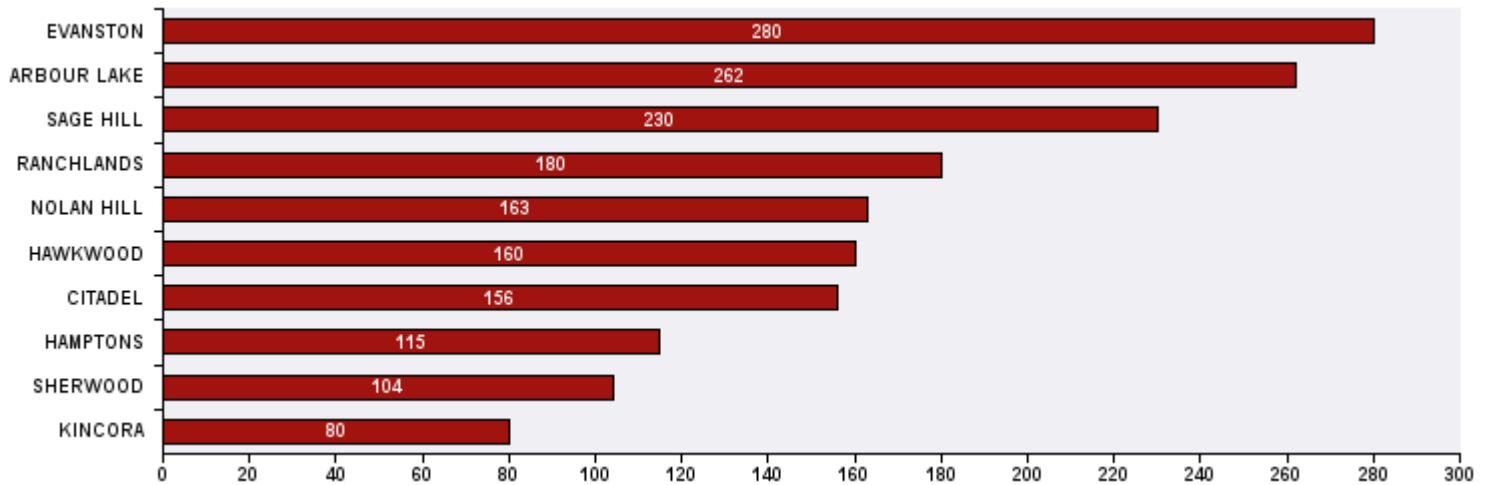


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	87	4.9%
CBS Inspection - Residential Improvement Project - RIP	86	4.9%
Finance - Property Tax Account Inquiry	85	4.8%
CBS Inspection - Electrical	76	4.3%
Finance - ONLINE TIPP Agreement Request	64	3.6%
CBS Inspection - Furnace Replacement	58	3.3%
Parks - Wildlife Management	55	3.1%
Roads - Dead Animal Pick-Up	50	2.8%
WRS - Compost - Green Cart	47	2.7%
WRS - Waste - Residential	43	2.4%
Finance - TIPP Agreement Request	42	2.4%
WRS - New Service - Carts	39	2.2%
Parks - Tree Concern - WAM	37	2.1%
CT - Bus Route or Bus Schedule	33	1.9%
CBS Inspection - Commercial or Multi-Family	32	1.8%
CBS Inspection - Plumbing	31	1.8%
Bylaw - Long Grass - Weeds Infraction	28	1.6%
AS - Lost and Found Animal	27	1.5%
CN - Subsidized Programs - Fair Entry	27	1.5%
CT - Employee Conduct	25	1.4%
Total Top 20 SR Types	972	55.1%
Total Other SRs	793	44.9%
Total SRs for Ward	1,765	100.0%