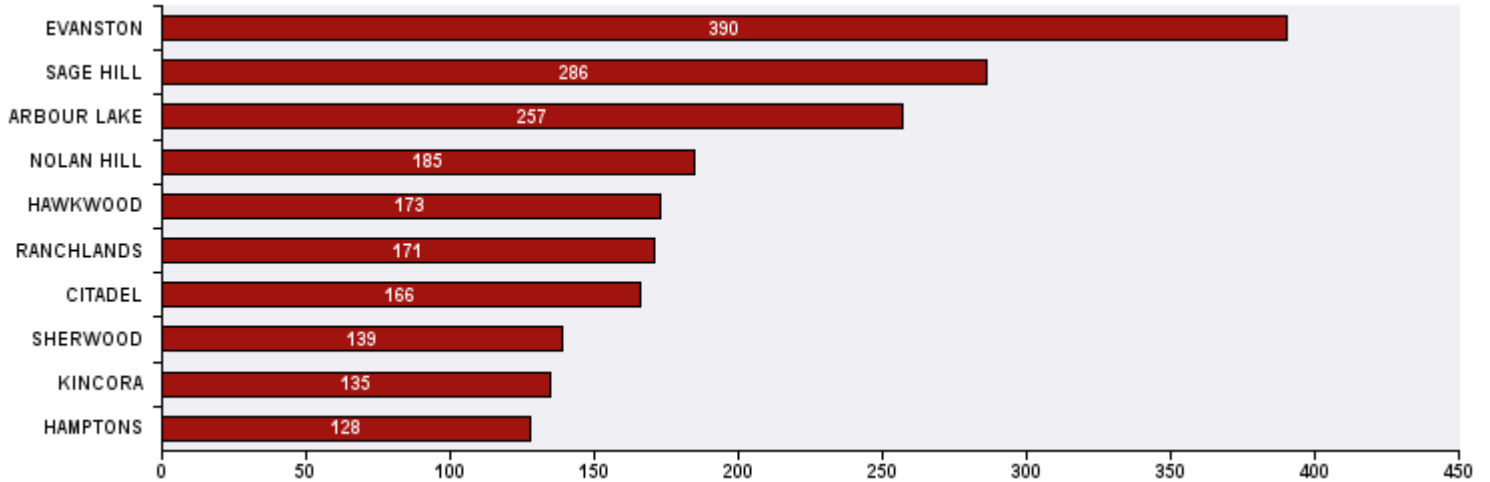


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	163	7.9%
CBS Inspection - Electrical	147	7.1%
Finance - ONLINE TIPP Agreement Request	113	5.5%
CBS Inspection - Residential Improvement Project - RIP	93	4.5%
WRS - Cart Management	88	4.2%
Finance - TIPP Agreement Request	63	3.0%
WRS - Waste - Residential	47	2.3%
Parks - Tree Concern - WAM	45	2.2%
WRS - Recycling - Blue Cart	43	2.1%
Roads - Dead Animal Pick-Up	42	2.0%
CBS Inspection - Plumbing	40	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	40	1.9%
CBS Inspection - Furnace Replacement	37	1.8%
CT - Bus Route or Bus Schedule	36	1.7%
CBS Inspection - Commercial or Multi-Family	32	1.5%
CN - Subsidized Programs - Fair Entry	31	1.5%
WRS - New Service - Carts	31	1.5%
311 Contact Us	30	1.4%
Bylaw - Long Grass - Weeds Infraction	29	1.4%
Bylaw - Material on Public Property	26	1.3%
Total Top 20 SR Types	1,176	56.8%
Total Other SRs	896	43.2%
Total SRs for Ward	2,072	100.0%