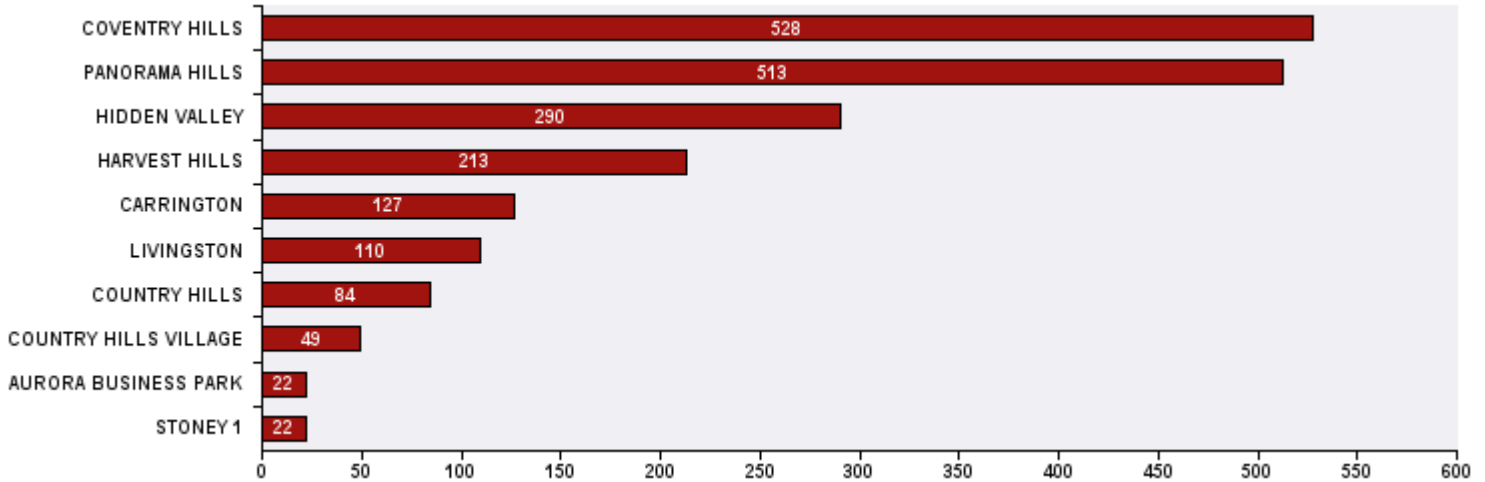


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	583	29.7%
WRS - Waste - Residential	101	5.1%
Finance - Property Tax Account Inquiry	93	4.7%
WRS - Recycling - Blue Cart	82	4.2%
WRS - New Service - Carts	55	2.8%
WRS - Cart Management	54	2.7%
WATS - Service and Main Valve Issues	49	2.5%
CBS Inspection - Residential Improvement Project - RIP	42	2.1%
Roads - Dead Animal Pick-Up	42	2.1%
Finance - ONLINE TIPP Agreement Request	41	2.1%
CBS Inspection - Electrical	40	2.0%
Bylaw - Disturbance and Behavioural Concerns	37	1.9%
Roads - Pothole Maintenance	35	1.8%
Corporate - Graffiti Concerns	33	1.7%
311 Contact Us	29	1.5%
CBS Inspection - Commercial or Multi-Family	28	1.4%
Roads - Backlane Maintenance	25	1.3%
Bylaw - Waste and Recycling Infractions	24	1.2%
WRS - Compost - Green Cart	24	1.2%
AS - Animal at Large	22	1.1%
Total Top 20 SR Types	1,439	73.2%
Total Other SRs	526	26.8%
Total SRs for Ward	1,965	100.0%