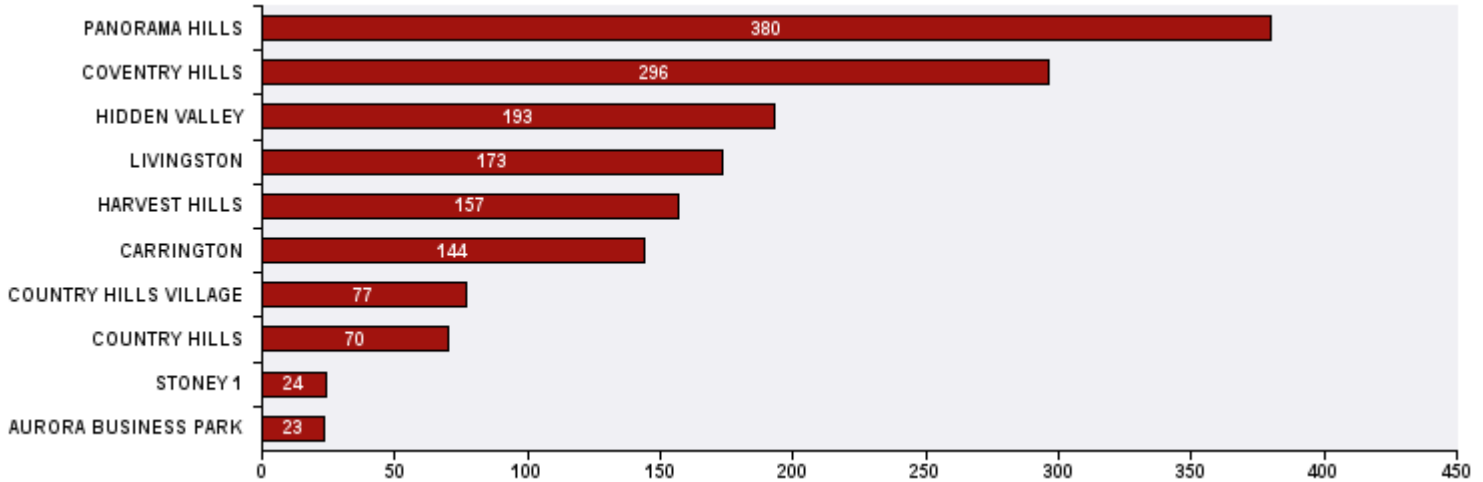


### Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	129	8.4%
CBS Inspection - Electrical	82	5.3%
CBS Inspection - Residential Improvement Project - RIP	78	5.1%
Finance - ONLINE TIPP Agreement Request	65	4.2%
WRS - New Service - Carts	64	4.1%
Parks - Garbage - WAM	57	3.7%
WRS - Cart Management	46	3.0%
Finance - TIPP Agreement Request	43	2.8%
CBS Inspection - Furnace Replacement	41	2.7%
CBS Inspection - Plumbing	37	2.4%
WRS - Recycling - Blue Cart	33	2.1%
AS - Animal at Large	31	2.0%
CBS Inspection - Commercial or Multi-Family	28	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	28	1.8%
WRS - Waste - Residential	27	1.7%
Bylaw - Material on Public Property	25	1.6%
Bylaw - Temporary Signs Infraction on City Property	23	1.5%
CBS Inspection - Cancellation or Reschedule	23	1.5%
Corporate - Graffiti Concerns	22	1.4%
Roads - Signs - Missing - Damaged	22	1.4%
<b>Total Top 20 SR Types</b>	<b>904</b>	<b>58.5%</b>
<b>Total Other SRs</b>	<b>640</b>	<b>41.5%</b>
<b>Total SRs for Ward</b>	<b>1,544</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.