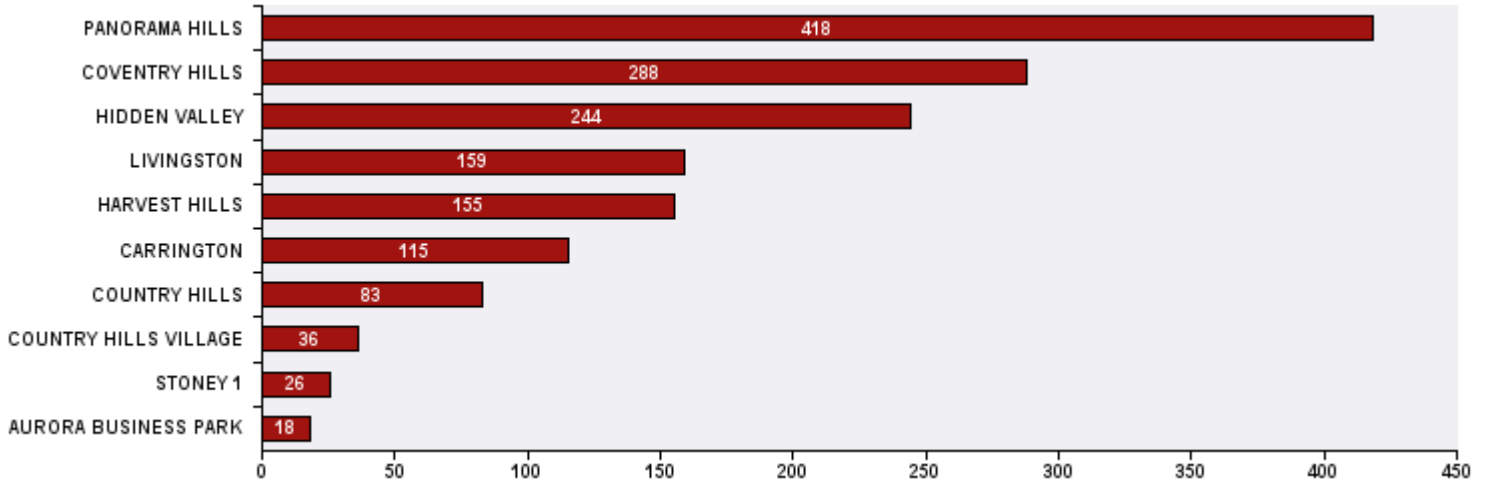


## Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	279	18.0%
Bylaw - Snow and Ice on Sidewalk	126	8.1%
Finance - Property Tax Account Inquiry	105	6.8%
Finance - ONLINE TIPP Agreement Request	85	5.5%
WRS - Recycling - Blue Cart	79	5.1%
WRS - Waste - Residential	61	3.9%
CBS Inspection - Residential Improvement Project - RIP	59	3.8%
CBS Inspection - Electrical	51	3.3%
Finance - TIPP Agreement Request	44	2.8%
WRS - Cart Management	40	2.6%
WRS - New Service - Carts	36	2.3%
Corporate - Graffiti Concerns	34	2.2%
WRS - Compost - Green Cart	29	1.9%
CBS Inspection - Cancellation or Reschedule	28	1.8%
CBS Inspection - Plumbing	25	1.6%
Roads - Dead Animal Pick-Up	24	1.5%
CBS Inspection - Commercial or Multi-Family	23	1.5%
CBS Inspection - Furnace Replacement	20	1.3%
CBS Inspection - Gas	20	1.3%
Bylaw - Material on Public Property	18	1.2%
<b>Total Top 20 SR Types</b>	<b>1,186</b>	<b>76.4%</b>
<b>Total Other SRs</b>	<b>366</b>	<b>23.6%</b>
<b>Total SRs for Ward</b>	<b>1,552</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.