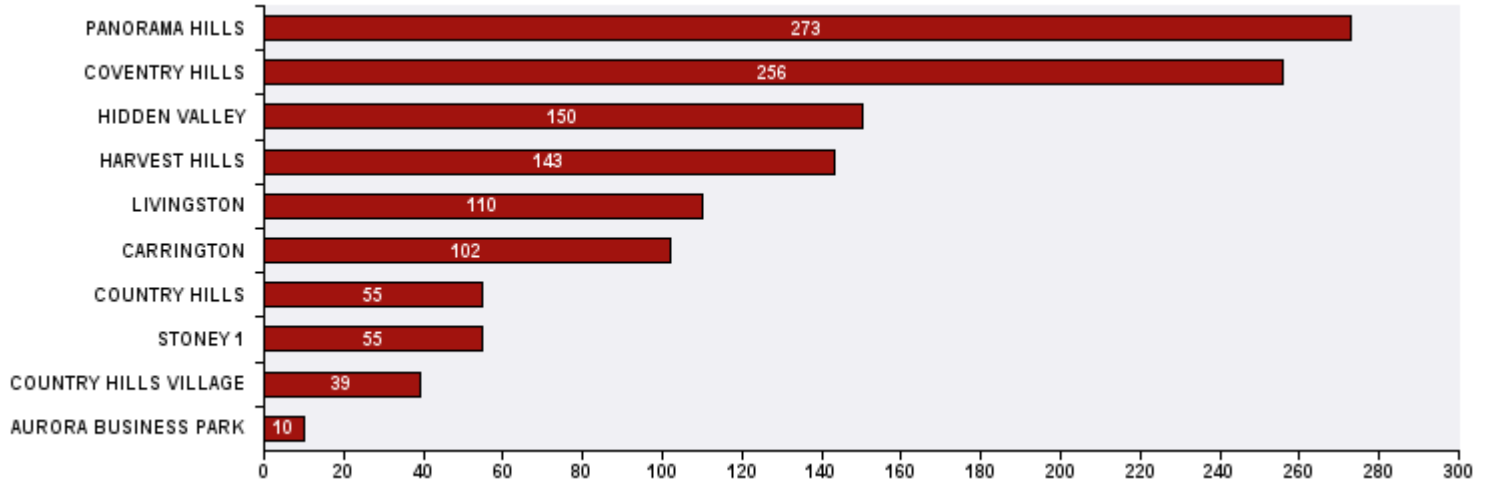


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	111	9.3%
Finance - ONLINE TIPP Agreement Request	61	5.1%
WRS - New Service - Carts	59	4.9%
Bylaw - Snow and Ice on Sidewalk	57	4.8%
WRS - Cart Management	51	4.3%
Roads - Snow and Ice Control	50	4.2%
WRS - Waste - Residential	40	3.3%
Finance - TIPP Agreement Request	39	3.3%
CBS Inspection - Residential Improvement Project - RIP	36	3.0%
WRS - Recycling - Blue Cart	36	3.0%
Roads - Traffic Signal Timing Inquiry	35	2.9%
CBS Inspection - Electrical	33	2.8%
CBS Inspection - Commercial or Multi-Family	27	2.3%
WRS - Compost - Green Cart	26	2.2%
CBS Inspection - Furnace Replacement	23	1.9%
Roads - Streetlight Maintenance	22	1.8%
CBS Inspection - Plumbing	19	1.6%
Corporate - Graffiti Concerns	17	1.4%
CT - Employee Conduct	16	1.3%
CBS Inspection - Gas	15	1.3%
Total Top 20 SR Types	773	64.7%
Total Other SRs	422	35.3%
Total SRs for Ward	1,195	100.0%