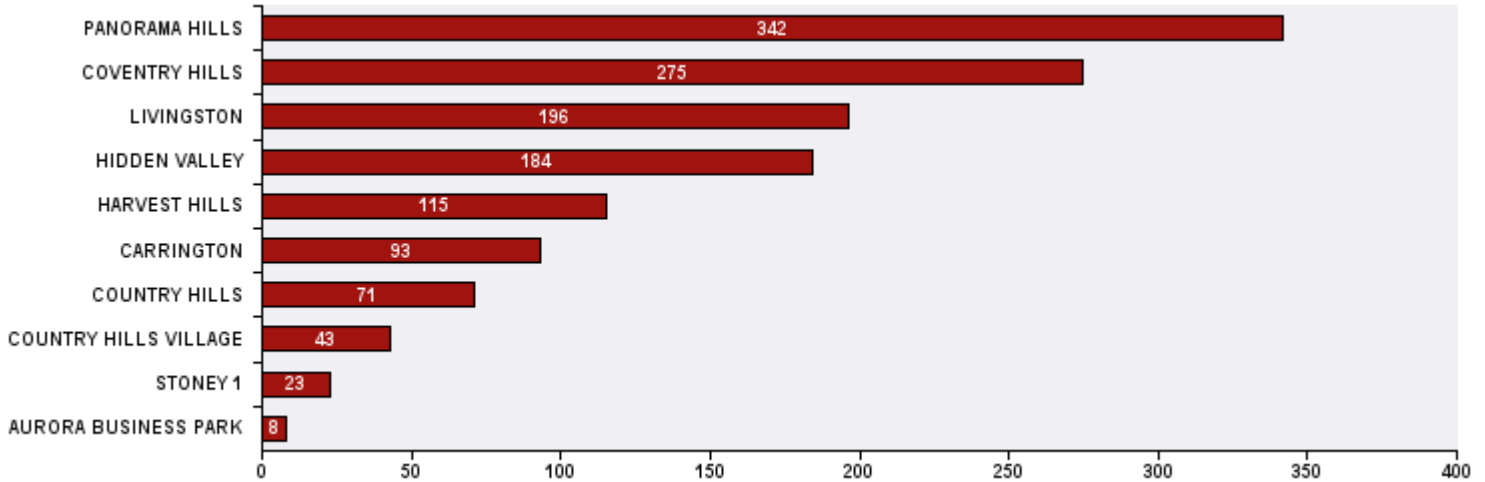


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	108	8.0%
Finance - ONLINE TIPP Agreement Request	76	5.6%
Roads - Snow and Ice Control	72	5.3%
CBS Inspection - Electrical	70	5.2%
Bylaw - Snow and Ice on Sidewalk	69	5.1%
CBS Inspection - Residential Improvement Project - RIP	60	4.4%
WRS - Waste - Residential	60	4.4%
WRS - Cart Management	52	3.9%
WRS - Recycling - Blue Cart	48	3.6%
Finance - TIPP Agreement Request	45	3.3%
WRS - New Service - Carts	37	2.7%
CBS Inspection - Plumbing	33	2.4%
CT - Bus Stops	32	2.4%
CBS Inspection - Commercial or Multi-Family	24	1.8%
CBS Inspection - Furnace Replacement	21	1.6%
WRS - Compost - Green Cart	21	1.6%
Corporate - Graffiti Concerns	19	1.4%
CBS Inspection - Cancellation or Reschedule	18	1.3%
CN - Subsidized Programs - Fair Entry	18	1.3%
Parks - Wildlife Sightings	18	1.3%
Total Top 20 SR Types	901	66.7%
Total Other SRs	449	33.3%
Total SRs for Ward	1,350	100.0%