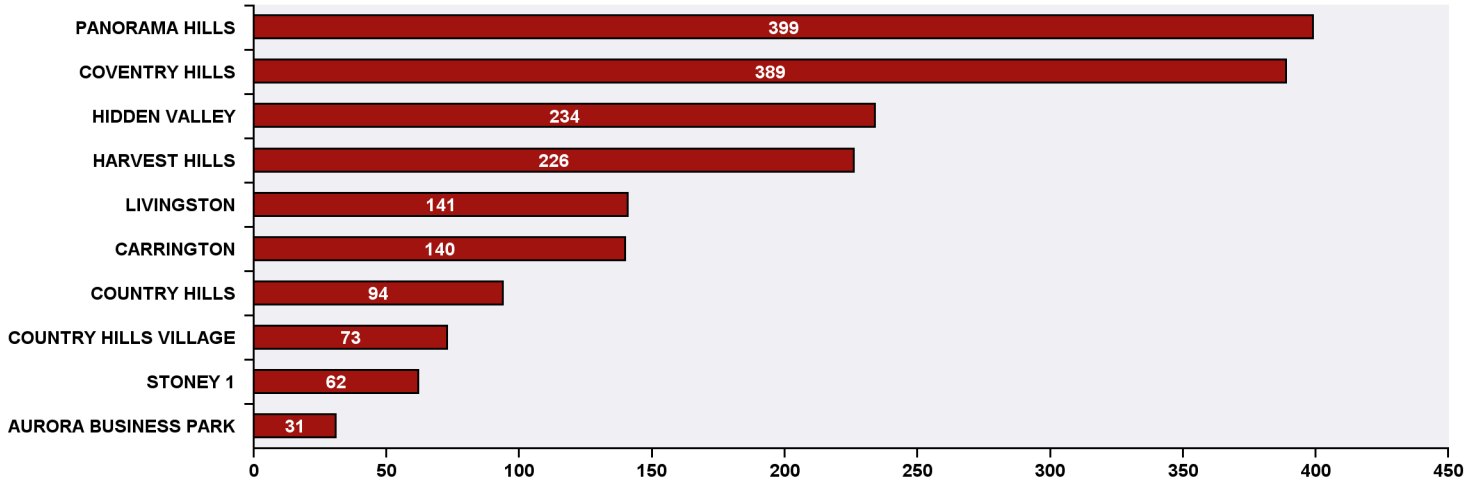


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	133	7.4%
Bylaw - Long Grass - Weeds Infraction	95	5.3%
WRS - Cart Management	87	4.8%
WRS - Recycling - Blue Cart	85	4.7%
CBS Inspection - Electrical	78	4.3%
Finance - ONLINE TIPP Agreement Request	66	3.7%
CBS Inspection - Residential Improvement Project - RIP	61	3.4%
Parks - Tree Concern - WAM	57	3.2%
WRS - Waste - Residential	45	2.5%
WRS - New Service - Carts	43	2.4%
Finance - TIPP Agreement Request	42	2.3%
CBS Inspection - Commercial or Multi-Family	41	2.3%
Roads - Dead Animal Pick-Up	36	2.0%
WRS - Compost - Green Cart	28	1.6%
Roads - Boulevard Maintenance	26	1.4%
311 Contact Us	25	1.4%
Roads - Backlane Maintenance	25	1.4%
CBS Inspection - Plumbing	23	1.3%
CT - Employee Conduct	23	1.3%
Parks - Mowing Request - WAM	23	1.3%
Total Top 20 SR Types	1,042	57.9%
Total Other SRs	759	42.1%
Total SRs for Ward	1,801	100.0%