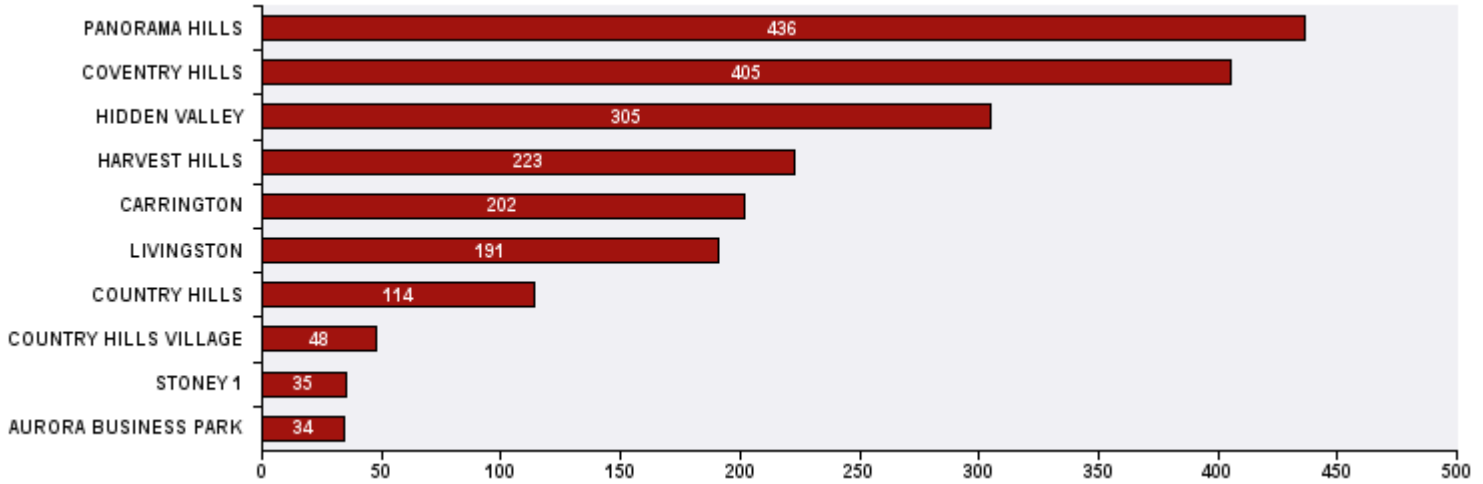


## Top 10 Communities in Ward 3 by SR Volume



| Top 20 SR Types by Volume                              | SR Count     | % of Total Ward |
|--|--------------|-----------------|
| Finance - Property Tax Account Inquiry                 | 126          | 6.3%            |
| CBS Inspection - Electrical                            | 91           | 4.6%            |
| Bylaw - Long Grass - Weeds Infraction                  | 79           | 4.0%            |
| WRS - New Service - Carts                              | 78           | 3.9%            |
| CBS Inspection - Residential Improvement Project - RIP | 76           | 3.8%            |
| Parks - Mowing Request - WAM                           | 73           | 3.7%            |
| WRS - Waste - Residential                              | 69           | 3.5%            |
| WRS - Cart Management                                  | 68           | 3.4%            |
| Finance - ONLINE TIPP Agreement Request                | 67           | 3.4%            |
| Roads - Boulevard Maintenance                          | 60           | 3.0%            |
| Parks - Tree Concern - WAM                             | 57           | 2.9%            |
| Finance - TIPP Agreement Request                       | 49           | 2.5%            |
| CBS Inspection - SCP - New Home                        | 44           | 2.2%            |
| WRS - Recycling - Blue Cart                            | 43           | 2.2%            |
| 311 Contact Us   | 41           | 2.1%            |
| WRS - Compost - Green Cart                             | 34           | 1.7%            |
| Roads - Dead Animal Pick-Up                            | 33           | 1.7%            |
| Parks - Wildlife Sightings                             | 32           | 1.6%            |
| CBS Inspection - Commercial or Multi-Family            | 31           | 1.6%            |
| CBS Inspection - Plumbing                              | 31           | 1.6%            |
| <b>Total Top 20 SR Types</b>                           | <b>1,182</b> | <b>59.2%</b>    |
| <b>Total Other SRs</b>                                 | <b>816</b>   | <b>40.8%</b>    |
| <b>Total SRs for Ward</b>                              | <b>1,998</b> | <b>100.0%</b>   |

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.