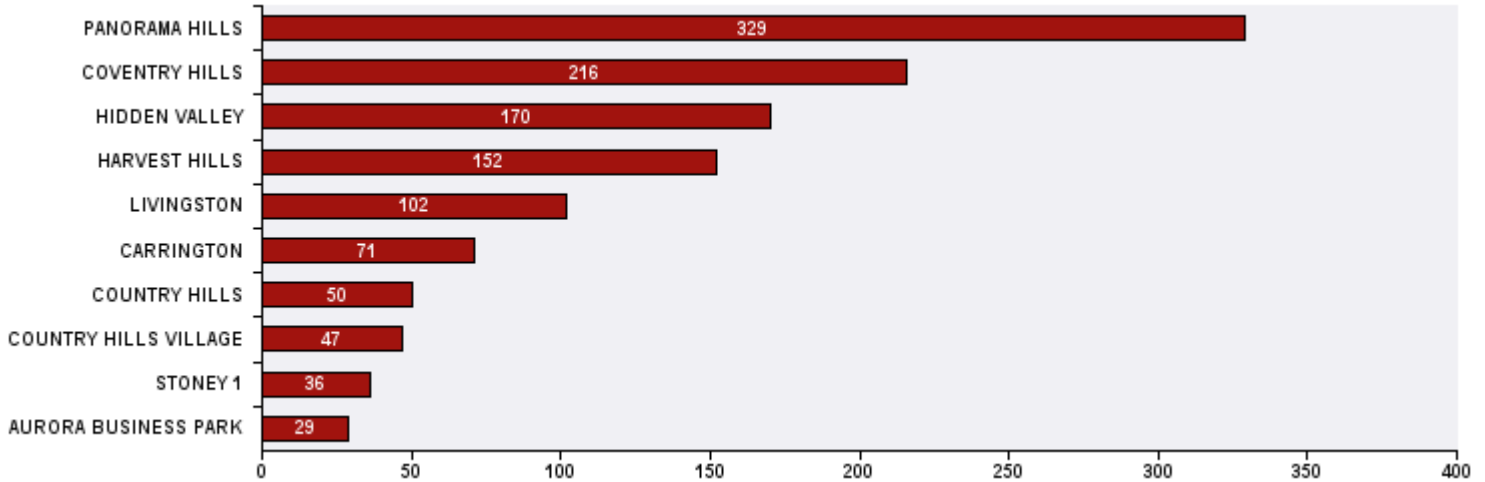


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	115	9.5%
WRS - Cart Management	69	5.7%
Bylaw - Temporary Signs Infraction on City Property	59	4.9%
WRS - New Service - Carts	51	4.2%
WRS - Waste - Residential	50	4.1%
Bylaw - Snow and Ice on Sidewalk	49	4.1%
Finance - ONLINE TIPP Agreement Request	48	4.0%
WATS - Catch Basin Concerns	46	3.8%
CBS Inspection - Electrical	40	3.3%
CBS Inspection - Residential Improvement Project - RIP	35	2.9%
WRS - Recycling - Blue Cart	32	2.7%
Finance - TIPP Agreement Request	29	2.4%
Roads - Snow and Ice Control	28	2.3%
CBS Inspection - Commercial or Multi-Family	22	1.8%
Corporate - Graffiti Concerns	21	1.7%
CBS Inspection - Plumbing	20	1.7%
CBS Inspection - Furnace Replacement	18	1.5%
Parks - Snow and Ice Concerns - WAM	16	1.3%
Bylaw - Material on Public Property	14	1.2%
CT - Employee Conduct	14	1.2%
Parks - Wildlife Management	14	1.2%
WATS - Drainage Bylaw	14	1.2%
Total Top 20 SR Types	804	66.7%
Total Other SRs	401	33.3%
Total SRs for Ward	1,205	100.0%