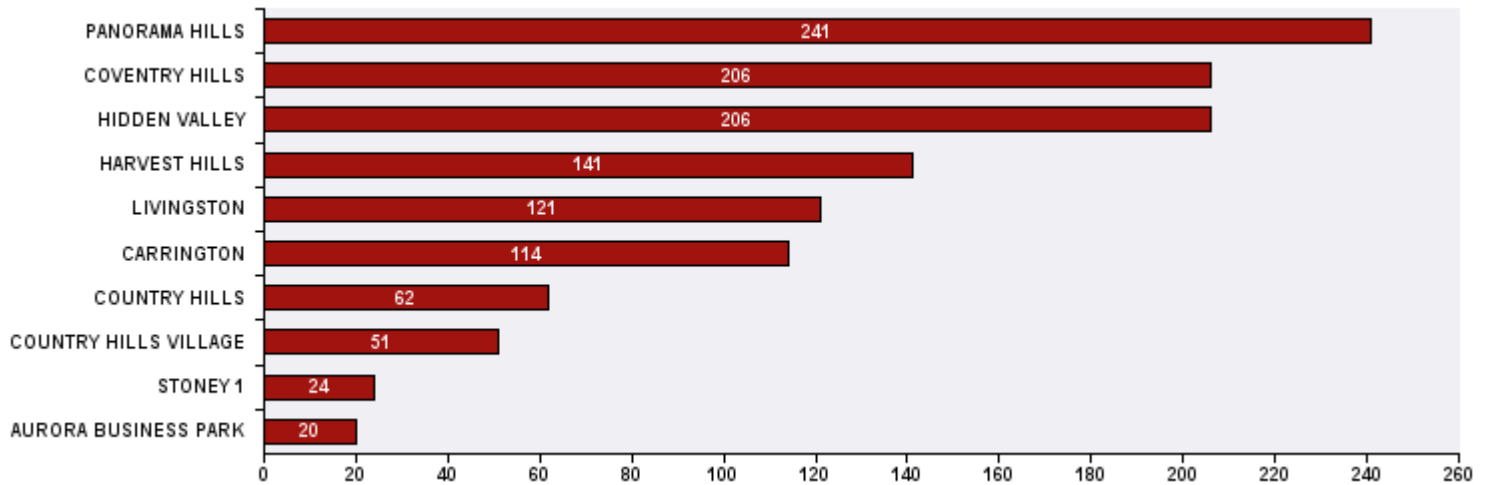


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	80	6.7%
WRS - New Service - Carts	80	6.7%
Roads - Snow and Ice Control	73	6.1%
Finance - ONLINE TIPP Agreement Request	62	5.2%
CBS Inspection - Electrical	51	4.3%
CBS Inspection - Residential Improvement Project - RIP	51	4.3%
Finance - TIPP Agreement Request	51	4.3%
Bylaw - Snow and Ice on Sidewalk	47	4.0%
CBS Inspection - Commercial or Multi-Family	40	3.4%
WRS - Cart Management	38	3.2%
CT - Employee Conduct	29	2.4%
CBS Inspection - Furnace Replacement	28	2.4%
WRS - Recycling - Blue Cart	25	2.1%
CBS Inspection - Plumbing	21	1.8%
WRS - Waste - Residential	21	1.8%
WRS - Compost - Green Cart	20	1.7%
CT - Bus Route or Bus Schedule	19	1.6%
CN - Subsidized Programs - Fair Entry	18	1.5%
Roads - Streetlight Maintenance	18	1.5%
Corporate - Graffiti Concerns	16	1.3%
Total Top 20 SR Types	788	66.3%
Total Other SRs	400	33.7%
Total SRs for Ward	1,188	100.0%