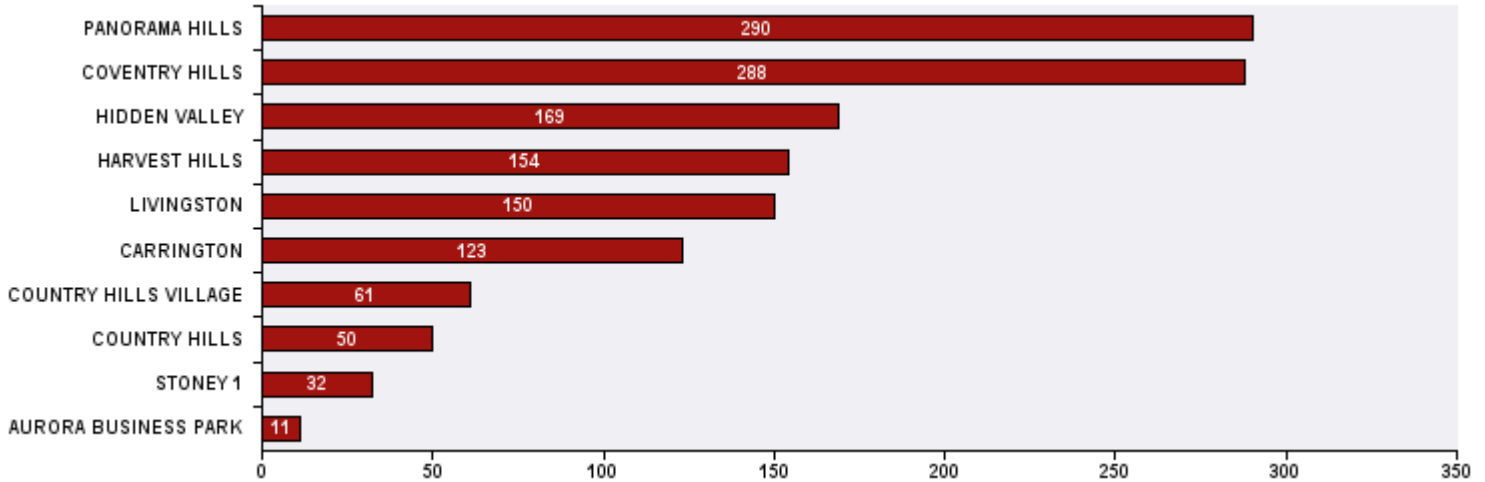


Top 10 Communities in Ward 3 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Finance - Property Tax Account Inquiry | 124 | 9.3% |
| CBS Inspection - Residential Improvement Project - RIP | 76 | 5.7% |
| Finance - ONLINE TIPP Agreement Request | 73 | 5.5% |
| CBS Inspection - Electrical | 67 | 5.0% |
| WRS - New Service - Carts | 54 | 4.0% |
| WRS - Cart Management | 53 | 4.0% |
| Finance - TIPP Agreement Request | 52 | 3.9% |
| WRS - Compost - Green Cart | 51 | 3.8% |
| Bylaw - Snow and Ice on Sidewalk | 49 | 3.7% |
| CBS Inspection - Furnace Replacement | 41 | 3.1% |
| WRS - Recycling - Blue Cart | 38 | 2.8% |
| Bylaw - Temporary Signs Infraction on City Property | 32 | 2.4% |
| WRS - Waste - Residential | 30 | 2.2% |
| CBS Inspection - Commercial or Multi-Family | 27 | 2.0% |
| CBS Inspection - Plumbing | 26 | 1.9% |
| Parks - Snow and Ice Concerns - WAM | 25 | 1.9% |
| Roads - Traffic or Pedestrian Light Repair | 25 | 1.9% |
| Roads - Snow and Ice Control | 24 | 1.8% |
| CBS Inspection - Cancellation or Reschedule | 23 | 1.7% |
| CBS Inspection - Gas | 22 | 1.6% |
| Total Top 20 SR Types | 912 | 68.4% |
| Total Other SRs | 422 | 31.6% |
| Total SRs for Ward | 1,334 | 100.0% |